

"MTC 3G to 4G SIM Swap"

Terms and Conditions

Condition 1

- 1.1 The Directors, Permanent, Temporary Employees or Agents of MTC and their immediate family members shall not be eligible to participate in this Competition.
- 1.2 Immediate family shall mean the MTC Employee's spouse, parents, children, adopted children and stepchildren.

Condition 2

This Competition is only open to MTC prepaid customers.

Condition 3

The following customers are eligible for participation in the Competition:
A prepaid customer who does a SIM replacement and moves from a 3G SIM card to a 4G SIM card.

Condition 4

- 4.1 This Competition will run from 1 March 2019 till 31 May 2019, both days included.
- 4.2 The Competition will run weekly, Monday to Sunday, from 00:01 to 23:59.
- 4.3 All 3G SIM to 4G SIM prepaid SIM card replacements registered on the system the previous week will be entered for the draw the following Monday.
- 4.4 One SIM card replacement will be equivalent to a single entry.
- 4.5 An MSISDN is only eligible to win one prize over the course of the Competition, even where multiple SIM replacements have been made on the MSISDN during the course of the Competition.

Condition 5

Customers stand a chance to win a weekly prize of a ZTE Blade A522 Mobile Cellular Phone.

Condition 6

- 6.1 Prizes may be collected at the MTC Head Office or at the nearest MobileHome as specified by the customer.
- 6.2 Customers must provide proof of suitable identification on collection of prizes. As proof of ownership, the winner must produce the handset and SIM card used to participate in the competition, along with the winner's legal identification document.
- 6.3 Prizes will not be converted into cash.
- 6.4 Prizes will not be transferred to 3rd parties.
- 6.5 Prizes not collected before 30 September 2019 shall be forfeited and become void.

Condition 7

- 7.1 The weekly draw will be held on a Monday, or the next business day should the Monday fall on a public holiday, at the MTC Head Office in Olympia. This date/day is subject to change without notice.
- 7.2 Ten prospective winners will also be drawn as alternates in the event that the initial winner is unable to claim the prize for any reason.
- 7.3 After the draw, MTC will make three attempts to contact the selected MSISDN (winner) to verify the owner's personal details (proof of identification and address) and inform the winner of their prize. On the third failed attempt, an SMS will be sent to the winner's MSISDN informing them to contact the MTC Contact Centre (130 for prepaid) before the end of the day, 12:00 midnight, of that specific day.
- 7.4 Should the participant fail to make such contact, the prize shall be given to the next drawn customer (alternate) and the process shall be repeated where necessary.
- 7.5 MTC's decision is final and no correspondence in this regard will be entertained.
- 7.6 The draws will be done under the supervision of MTC's internal auditor and the entries drawn will be determined as the winners. The decision of the auditors shall be final and binding, and MTC will not entertain any further correspondence in this regard.

Condition 8

All participants agree and authorize MTC - for the purposes of this Competition - to be identified or announced as the winners, have their names, images or photographs taken and published in the media, which may include print, television, press and internet (at no additional cost to MTC). Failing to agree will result in such a participant forfeiting the prize to the next alternative winner.

Condition 9

Should the winner be a minor under the custody and control of his or her parent(s) or guardian, the minor shall provide full particulars and proof of identification of said parent(s) or guardian to whom the prize will be delivered. Such particulars and proof shall state, inter alia, the nature of the relationship between the winner and the parent(s) or guardian concerned. Such prize shall be registered in the name of the parent or legal guardian.

Condition 10

- 10.1 Once the winners have taken possession of their prizes, all risk and responsibility associated with the prizes passes to the winner and MTC will in no way take responsibility or assume any liability for, or in connection with, the prizes or the use thereof.
- 10.2 MTC reserves the right to review and change this Competition's rules and format, or cancel it altogether.
- 10.3 MTC reserves the right to disqualify any customer from participation in this Competition in light of any malpractice or manipulation of results that MTC believes has taken place.

Condition 11

Winners may be required to sign acknowledgement of receipt of the prize.

Condition 12

- 12.1 By participating in this competition, the participants are bound and subject to all the Terms and Conditions of the Competition.
- 12.2 MTC shall be indemnified against any technical errors that may occur, beyond its reasonable control.

Condition 13

All MTC's standard Terms and Conditions apply