

MTC Aweh O-Yeah

General Terms and Conditions

1. The Aweh O-Yeah add-on product is available either via *682#, the MTC app that can be downloaded from www.mtc.com.na, or via iStore, Google Store or Play Store.
2. Aweh O-Yeah allows customers to choose a specific bundle for Voice Minutes, Data in Megabytes, SMS quantity and Data in Megabytes for social media (WhatsApp and Facebook).
3. The subscription fee is based on the customer selection of the above-mentioned bundles.
 - 3.1. Aweh O-Yeah is an add-on product and is based on a 7-day subscription model.
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 - 3.3. A customer must select at least two different bundles, e.g. 1 x voice and 1 x SMS bundle.
 - 3.4. The minimum sum of the selected bundle charges shall be N\$25.00.
 - 3.5. Bundles are valid for 7 days from date of purchase.
 - 3.6. Unused bundle units will be removed after 7 days.
 - 3.7. Social media bundles from 100 MB to 600 MB can only be used for WhatsApp. Social media bundles from 700 MB and more can be used for both WhatsApp and Facebook.
 - 3.8. Voice and SMS bundles are applicable to national voice and SMS services and exclude any premium rated services.
 - 3.9. A customer may only have one Aweh subscription at a time.
4. Customers need to migrate to the specified Aweh package during this time in order to take advantage of the product benefits.
5. Existing MTC Prepaid customers on other Prepaid plans who want to benefit from the campaign should download the application from iStore, Google Store or Play Store and follow the instructions or visit www.mtc.com.na or dial *682# and select the Aweh O-Yeah option.
6. All customers must be active and have a positive balance (a minimum balance of N\$0.1) to get access to any free units that form part of the campaign under the qualifying products.
7. Based on the amount customers have spent when purchasing their bundles, they can qualify for free data between 24h00 and 06h00 as per the table below. This data will be valid for the 7-day period of their Aweh O-Yeah subscription. This free data will only be available to customers who buy Aweh O-Yeah and if the amount of their purchase falls within the brackets specified below.

N\$45.00 - N\$59.99	5 Gigabytes
N\$60.00 - N\$89.99	7 Gigabytes
N\$90.00 +	10 Gigabytes

8. Unless otherwise notified, all data traffic on the Aweh O-Yeah add-on product will be free to the customer irrespective of the content, including sending of messages, pictures, files, short videos and voice messages.
9. Where the WhatsApp or Facebook applications are downloaded from iStore, Google Store, Play Store, BlackBerry Store or any other app store or directly from the Internet, customers will be charged at applicable tariff plan rates for the data when downloading these applications. Thereafter, customers on the qualifying product will benefit from the product.
10. WhatsApp and Facebook as set out on the qualifying products will only be free for local usage and not while the customer is roaming internationally.
11. The applicable tariff plan rates for any other local data usage shall apply. Data will only be free for WhatsApp and Facebook usage during the Aweh O-Yeah subscription period on the qualifying products.
12. The promotion does not cover the customer's OTT (WhatsApp or Facebook) subscription, should the OTT (WhatsApp or Facebook) decide to charge for access to the application in the near future. Currently, access to the WhatsApp and Facebook application is free on the qualifying products. However, data usage is charged by the network the customer is subscribed to. MTC will not charge customers on the qualifying MTC products for data usage while they are using WhatsApp or Facebook.
13. Where WhatsApp or Facebook launches new services and does not inform MTC within a reasonable period, customers will be charged for these services and MTC will not be held liable. MTC will ensure that it makes every effort to prevent this from happening, but does not have full control over this service due to it being a third-party service.
14. By registering for WhatsApp and Facebook, customers agree to abide by the WhatsApp and Facebook policies and conditions available on the websites of the OTT players.
15. MTC will not be held liable for any content that is of an offensive or explicit nature.
16. The customer's connection speed will depend inter alia on the speed stick, WiFi router or device used, the coverage in the customer's area and the network conditions. Visit <http://www.mtc.com.na/coverage> for the MTC coverage map or call the call centre on 130 or 120 for general queries, or visit a MTC MobileHome.
17. Aweh O-Yeah is only available as an add-on bundle to the following COS, namely T49, Tango per Second and Tango per Minute.
18. MTC may amend, modify or otherwise change the **generic Terms and Conditions** by giving 14 days' notice to the customer of its intention to amend the Terms and Conditions by sending an SMS and publishing such changes on its website or in the media. The customer will have the option to terminate the service after receipt of the notice of the publication. By continuing to subscribe to the service after receipt of the notice, the customer agrees to be bound by the amended Terms and Conditions.
19. MTC may amend, modify or otherwise change the **charges** to the Aweh O-Yeah product by giving a prior notice to the customers by sending an SMS and publishing such change on its website or in the media before the new conditions come into effect. Should the customer decide to buy a new bundle, he/she shall be deemed to have consented to such change. However, such change shall not adversely affect customers whose bundles are already in use until the validity of the purchased bundle expires.
20. MTC and any of its agents, directors, affiliates, members or employees shall not be responsible in any way for claims, losses or damages (either direct, indirect, consequential or otherwise), arising from the use of the promotion.
 - 20.1. MTC reserves the right to suspend a customer's access to the campaign when any fraudulent activity is suspected. If the outcome of an investigation proves that fraudulent activity did occur, MTC shall be entitled to terminate the campaign.
21. WhatsApp calling is excluded from the free WhatsApp promotion.
22. All standard Terms and Conditions of MTC apply.