MTC POSTPAID RECHARGE FUNCTIONALITY
TERMS & CONDITIONS

Condition 1

All PostPaid service plans will be able to buy and use any of the MTC recharge vouchers and virtual voucher products.

Condition 2

The recharge amount and VAT from the recharge wallet will be presented on the customer's monthly invoice, but usage will not be reflected on the invoice.

Condition 3

PostPaid customers will be able to do airtime transfers to any Post- or PrePaid customer and vice versa, via 137.

Condition 4

PostPaid customers will only be able to use MTC recharge vouchers and virtual vouchers (till slip or receipt). Indirect recharges via banking, vending machines and MTC APP are not allowed. Customers will be able to recharge by sending the recharge code via *132*code#, SMS 132, IVR call to 132 and *682#. Follow instructions.

Condition 5

PostPaid customers can purchase any Data bundle, Turboboost bundle and International Voice bundle available to PostPaid customers and do any PostPaid type of usage with this wallet, except roaming.

Condition 6

PostPaid customers will not be able to buy Aweh products and data bundles only designed for PrePaid.

Condition 7

The recharge wallet will have last usage priority after any other wallet. Credit will not expire should the customer not use all the credit in the recharge wallet within the normal expiry periods. This credit will not be available for usage if the customer's account is in suspended status, but it will expire if the customer deactivates the contract.

Condition 8

Recharges cannot be used to pay outstanding invoice amounts or for roaming.

Condition 9

i)   MTC reserves the right to review and change the Terms and Conditions of the product/functionality or cancel it altogether.

ii) MTC reserves the right to disqualify any customer from participating in this product/functionality in light of any malpractice or manipulation or abuse that MTC believes to have taken place.

iii) iii) MTC shall not be responsible in any way for claims, loss or damages (direct, indirect, consequential or otherwise), arising from the customer's use of the product/functionality.

Condition 10

Customers are bound and subjected to all the Terms & Conditions of the MTC Subscriber's Agreement.

make the connection

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