

DATA BUNDLES WITH VALIDITY

Terms and Conditions

1. The add-on Data Bundles will be available to all customers excluding customers that make use of Turbo Boost based Service Plans.
2. There are 7 Add-on Data Bundles.

Permanent Data Bundles

Product	Price N\$	Bundle Volume - Excl VAT	In-bundle rate per MB	Validity Period (Days)
New MTC	13.00	40 MB	0.33	60
New MTC	20.00	80 MB	0.25	60
New MTC	85.00	400 MB	0.21	60
New MTC	139.00	800 MB	0.17	60
New MTC	235.00	1,5 GB	0.16	60
New MTC	353.00	3 GB	0.12	60
New MTC	1,069.00	15 GB	0.07	60

3. Customer can purchase Add-on Data Bundles via **USSD (*682#)**, **SMS (147)** or via the **MTC App**.
4. Customers can buy more than 1 bundle at the same time.
5. Expiry dates of the Data Bundles is always the longest period of validity, in other words, the validity does not accumulate.
6. Customers who still have a balance on the old data bundle will be able to use it until it is depleted or expires.
7. Prioritizing of add-on data bundles:
 - a. New Data Bundle with Validity
 - b. Data bundle (if customer has previous data bundles prior to 4 November 2015)
 - c. Recharge / Available credit Wallet
8. By subscribing to the qualifying products, the customer agrees to be bound by these Terms and Conditions.
9. Data included in any service plan, or any data bundle, cannot be used when the customer is roaming internationally.
10. MTC will not be held liable for any content that is of an offensive or explicit nature.
11. The data volumes include both downloaded and uploaded data. A gigabyte is 1024 megabytes (MB).
12. If the customer uses the following applications; namely: Peer-to-peer (P2P) sharing software, P2P TV, streaming video services or software update services, such customers are more likely to exceed the Fair Usage Policy limit, as many of the above applications continue to send and receive data constantly in the background. Even if a customer is not downloading a file, the above applications may still be transferring data.
13. If, in MTC's reasonable opinion, a customer is deemed to be abusing the service in any way, such as exceeding the Fair Usage Policy, MTC may ask such a customer to moderate their behavior and, in extreme cases, MTC may limit the speed of, or block access to, data services, or disconnect the customer.
14. The customer's connection speed will depend on various factors, inter alia USB Dongle, WiFi router or device used, the coverage in your area, the network conditions and others factors. Visit <http://www.mtc.com.na/coverage> for the MTC coverage map, call the call center on 130 or 120 for general queries, or visit an MTC MobileHome.
15. MTC may change or withdraw, services at any time and may change, or introduce, new Terms and Conditions. If we do so, MTC will give the customers a 14 days' notice of the changes, by sending a SMS message, or publishing such change on our Website, unless we believe such changes will not disadvantage you, or if these changes are not to your material detriment. The customer will have the option to terminate the service after receipt of the notice of the publication, according to the standard MTC Terms and Conditions.

By continuing to subscribe to the service after receipt of the above notice, the customer agrees to be bound by the amended Terms and Conditions. However, such change shall not adversely affect customers whose bundles are already in use until the bundle purchased depletes the validity.
16. MTC may amend, modify or otherwise change the charges to the product, by giving a prior notice to the customers by sending an SMS message or publishing such change on our Website or in the media, before the new conditions comes into effect (prior to purchase). Should the customer decide to buy a new bundle, he/she shall be deemed to have consented to such change.

However, such change shall not adversely affect customers whose bundles are already in use until the bundle purchased is depleted or reached the validity.
17. MTC shall inform the customer 7 days before they reach the validity period date and then again 2 days before validity period date is reached provided that the data bundles have not been depleted before validity period is reached.
18. MTC shall not be responsible in any way for claims, loss or damages (direct, indirect, consequential or otherwise), arising from the customer's use of the Promotion.
19. MTC reserves the right to suspend the customer's access to the campaign in the event that fraudulent activity is suspected, and if the outcome of an investigation proves that fraudulent activity did occur, MTC shall be entitled to terminate the campaign. Customers will not have a claim against MTC.
20. MTC may withdraw product or shorten the duration of the availability of the product in its sole and absolute discretion and will notify customers in advance if it chooses to do so. Customers will not have a claim against MTC in this event.
21. All standard Terms and Conditions of MTC apply.