

MTC Connect for Good Campaign:

Terms and Conditions

Condition 1

- 1.1 The Directors, Permanent or Temporary Employees of MTC and their nuclear family members shall not be eligible to participate in this Competition.
- 1.2 Nuclear family shall mean the MTC Employee's children and spouse.

Condition 2

This Competition is open to all MTC Customers (both prepaid customers and postpaid customers who are in good standing with MTC).

Condition 3

This Competition will run for 93 days from 31 May 2019 until 31 August 2019.

Condition 4

- 4.1 There will be a weekly draw for every day of 10 vouchers prize to the value of N\$3000.00 each.
- 4.2 A monthly draw of N\$ 10 000.00 for 16 winners.

Condition 5

- 5.1 The vouchers are for fuel, groceries or farm materials.
- 5.2 Customers can decide which of the above they want to use their vouchers on.

Condition 6

The vouchers are redeemable at Agra, Kaap Agri, Shoprite and selected Service Stations.

Condition 7

- 7.1 For the weekly draw only customers who recharged with N\$ 10.00 or more or made a pre-payment will qualify for the draw.
- 7.2 Post-Paid customers with a good standing invoice will only be entered in the monthly draw.
- 7.3 Customers will receive 1 point for each N\$ 10 that they recharge with, or each pre-payment of N\$ 10.00 or more.
- 7.4 For the monthly draw Post-paid customers will receive 1 point for each N\$ 10.00 of their invoice amount.
- 7.5 Points will be allocated as follow:

Recharge Denomination NAD	Entry Allocation
1 to 9.99	0
10 to 19.99	1
20 to 29.99	2
30 to 39.99	3

Condition 8

- 8.1 Draws will be held weekly on Tuesday
- 8.2 Each day will be drawn separately and an amount of 15 MSISDNs will be drawn whereby the first 10 will be the winners
- 8.3 Monthly draw will consist of all recharges, pre-payments and paid-up invoices from 31 May - 30 June, 1 July - 31 July and 1 August to 31 August.
- 8.4 Customers will be entered automatically into the draw.
- 8.5 MTC will contact winners telephonically.

Condition 9

- 9.1 The customer should be the owner of the Mobile Subscriber Integrated Services Digital Network-Number (MSISDN) (in short cellphone number) that was used to send the SMS.
- 9.2 Any dispute of ownership of the MSISDN will result in that MSISDN being disqualified from the Competition.

Condition 10

- 10.1 After the draw, MTC will make three attempts to contact the selected MSISDN to verify the owners' personal details (proof of identification and address) and inform the owner of the prize. The three attempts will be conducted between 16:00 and 17:00 each day. On the third failed attempt, an SMS will be sent to the participants MSISDN number informing him or her to contact the MTC Contact Centre on the following numbers: 130 for Pre-paid Customers and 120 for Post-paid Customers an hour after the draw took place, meaning by 17:00 on the specific day of the draw.
- 10.2 Should the participant fail to make such contact, the prize shall be given to the next drawn customer (alternate) and the process shall be repeated where necessary.

Condition 11

All participants agree and authorize MTC - for purposes of this Competition - to be identified, announced as the winners, have their names images or photographs taken and published in the media which shall include print, television, press and internet (at no additional cost to MTC). Failing to agree will result in such participant forfeiting the Prize to the next alternate winner.

Condition 12

Should the winner be a minor or under the custody and control of his or her parent(s) or guardian, then the minor shall provide full particulars and proof of identification of said parent(s) or guardian to whom the prize will be delivered. Such particulars and proof shall state, inter alia, the nature of the relationship between the winner and the parent(s) or guardian concerned. Such prize shall be transferred to the parent or legal guardian.

Condition 13

- 13.1 The prize is not transferrable, save for the above mentioned transfer of a minors prize.
- 13.2 Once the winners have taken possession of their Prizes, all risk and responsibility in the prizes shall pass to the winners and MTC will in no way take any responsibility or assume any liability for or in connection with the Prizes, or the use thereof.
- 13.3 MTC reserves the right to review and change the Terms and Conditions of the Competition or cancel it altogether.
- 13.4 MTC reserves the right to disqualify any customer from participation in this Competition in light of any malpractice or manipulation or abuse that MTC believes to have taken place.

Condition 14

As proof of ownership the winner must produce the handset and SIM card used to enter the Competition, with the winner's Identification Document.

Condition 15

Winners will be requested to sign an acknowledgement of receipt of the prize.

Condition 16

- 16.1 By participating in this Competition, the participants are bound and subjected to all the terms and conditions of this Competition.
- 16.2 MTC shall be indemnified against any technical errors beyond its reasonable control.

Condition 17

All MTC standard Terms and Conditions Apply.

make the connection

