

MTC Trivia

Terms and Conditions

Condition 1

- 1.1 The Directors, Permanent, Temporary Employees or Agents of MTC and their immediate family members shall not be eligible to participate in this Competition.
- 1.2 Immediate family shall mean the MTC Employee's spouse, parents, grandparents, children, grandchildren, adopted children and step family members.

Condition 2

This Competition is open to all MTC customers (both prepaid and postpaid).

Condition 3

- 3.1 In order to participate in this Competition, the MTC customer should:
 - a. Send one of the activation keywords "yes" "win" "play" or any other valid, advertised keyword to the shortcode "888".
 - b. Select the activation option for the competition on the *101# USSD menu.
 - c. Complete the activation instructions on the <http://mymtc.mobi> portal.
- 3.2 All text messages sent to the number "888" are free of charge.
- 3.3 Subscription to the VIP trivia game is charged at N\$1.00 per day.
- 3.4 Subscription to one of the promoted content services costs either N\$1.00 per day or N\$2.00 per day depending on the service selected.
- 3.5 MTC will contact the winners once the draw has been made.
- 3.6 The winner should be the owner of the Mobile Subscriber Integrated Services Digital Network-Number (MSISDN) (in short, cellphone number) used to participate in the Competition.
- 3.7 Any dispute of ownership of the MSISDN will result in that MSISDN being disqualified from this Competition.
- 3.8 Customers can send the word "points" to the shortcode "888" to receive a return SMS indicating the amount of entries they have for the specific draws that they qualify for.
- 3.9 Customers who send an incorrect keyword will receive an SMS containing instructions on the correct keyword to use to either opt-in to participation or to continue playing the trivia game in the event that the customer has already registered.

Condition 4

- 4.1 This Competition will run from 1 November 2018 till 8 February 2019, both days included.
- 4.2 The Competition will run weekly (Friday to Thursday) and daily from 00:01 to 23:59.
- 4.3 Customers will be awarded points for taking any one of the following actions while participating in the Competition. Each point is equal to one entry into the applicable draw.

Action	Points Awarded
Register as a participant in the free trivia game	50
Answer a trivia question incorrectly	10
Answer a trivia question correctly	50
Subscribe to the VIP club	1000
Successful daily charge for the VIP club	500
Subscribe to one of the promoted content services	1000
Successful daily charge for one of the promoted content services	500

Condition 5

- 5.1 Customers stand a chance to win the following prizes:
 - a. One of 294 daily prizes of MTC Airtime valued at N\$10.00, over a course of 100 days.
 - b. One of 3 monthly VIP cash prizes valued at N\$250,000 each.
 - c. One of 14 weekly VIP cash prizes valued at N\$5,000 each.
 - d. One of 3 monthly prizes of N\$50,000 each for customers subscribing to one or more of the promoted content services.
 - e. One of 50 weekly prizes of MTC Airtime valued at N\$100.00, over a course of fourteen weeks, for customers subscribing to one or more of the promoted content services.
- 5.2 All participants in the trivia game (both free, VIP and content subscribers) will be entered into the daily random airtime draw for each day.
- 5.3 Participants must submit a minimum of one valid answer to a trivia question to be entered into the daily airtime draw.
- 5.4 Points awarded to participants who have subscribed to the VIP subscription club will be entered into the weekly VIP cash prize draw for the week in which the points were awarded as well as the monthly VIP cash prize draw for the month in which the points were awarded.
- 5.5 Points awarded to participants who have subscribed to one or more of the content services promoted within the trivia game will be entered into the weekly content services airtime draw for the week in which the points were awarded as well as the monthly content services cash prize draw for the month in which the points were awarded.
- 5.6 Participants must be actively registered at the time of each draw in order to qualify for entry into the draw.
- 5.7 VIP participants must have an active subscription at the time of each draw in order to qualify for entry into the draw.
- 5.8 Content service subscribers must have at least one active subscription at the time of each draw in order to qualify for entry into the draw.
- 5.9 Should a player opt-out of participation in the competition they will no longer be eligible for entry into any subsequent draws.
- 5.10 Customers will have the opportunity to re-claim their previously earned points in the event that they accumulate points, opt-out of participation and subsequently opt back in to participation.

Condition 6

- 6.1 Airtime prizes will be credited to the account associated with the MSISDN selected as the winner for that airtime draw.
- 6.2 Cash prizes will be paid to qualified winners via an Electronic Funds Transfer into the winner's preferred bank account at a Namibian financial institution as indicated by the winner.
- 6.3 Airtime prizes will not be converted into cash.
- 6.4 Prizes not collected before the 23rd of February 2019 shall lapse and become void.

Condition 7

- 7.1 The draw for daily airtime winners will occur at random times throughout the day for the duration of the Competition. Airtime winners will be notified by SMS only.
- 7.2 Airtime winners will not be subject to the content of condition 9.
- 7.3 The draws for weekly winners will be conducted on a Friday, or the next business day should the Friday be a public holiday, at the MTC Head Office in Olympia. Ten alternate winners will also be drawn as alternates in the event that the initial winner is unable to claim the prize for any reason. This date/day is subject to change without notice.
- 7.4 The draws for monthly winners will be conducted on the first business day of the following month, at the MTC Head Office in Olympia. Ten alternate winners will also be drawn as alternates in the event that the initial winner is unable to claim the prize for any reason. This day/date is subject to change without notice.
- 7.5 After the draw, MTC will make three attempts to contact the selected MSISDN (winner) to verify the owner's personal details (proof of identification and address) and inform the winner of their prize. On the third failed attempt, an SMS will be sent to the winner's MSISDN informing them to contact the MTC Contact Centre (130 for prepaid and 120 for postpaid) before the end of the day, 12:00 midnight, of that specific day.
- 7.6 Should the participant fail to make such contact, the prize shall be given to the next drawn customer (alternate) and the process shall be repeated where necessary.
- 7.7 MTC's decision is final and no correspondence in this regard will be entertained.
- 7.8 The draws will be done under the supervision of MTC's internal auditor and the entries drawn will be determined as the winners. The decision of the auditors shall be final and binding, and MTC will not entertain any further correspondence in this regard.

Condition 8

All participants agree and authorize MTC - for the purposes of this Competition - to be identified and announced as winners, have their names, images or photographs taken and published in the media which may include print, television, press and internet (at no additional cost to MTC). Failing to agree will result in such a participant forfeiting the prize to the next alternate winner.

Condition 9

- 9.1 Should the winner be a minor under the custody and control of his or her parent(s) or guardian, the minor shall provide full particulars and proof of identification of said parent(s) or guardian to whom the prize will be delivered. Such particulars and proof shall state, inter alia, the nature of the relationship between the winner and the parent(s) or guardian concerned. Such prize shall be registered in the name of the parent or legal guardian.
- 9.2 This Condition 9 will not apply to the Airtime Winners, nor will it be applicable to emancipated minors.

Condition 10

- 10.1 The prize and/or prize money is not transferable.
- 10.2 Once the winners have taken possession of their prizes, all risk and responsibility associated with the prizes passes to the winner and MTC will in no way take responsibility or assume any liability for, or in connection with, the prizes or the use thereof.
- 10.3 MTC reserves the right to review and change this competition's rules and format, or cancel it altogether.
- 10.4 MTC reserves the right to disqualify any customer from participation in this competition in light of any malpractice or manipulation of results that MTC believes has taken place.

Condition 11

As proof of ownership, the winner must produce the handset and SIM card used to participate in the competition, along with the winner's legal identification document.

Condition 12

Winners may be required to sign acknowledgement of receipt of the prize.

Condition 13

- 13.1 By participating in this competition, the participants are bound and subject to all the Terms and Conditions of the Competition.
- 13.2 MTC shall be indemnified against any technical errors that may occur, beyond its reasonable control.

Condition 14

All MTC's standard Terms and Conditions apply.

make the connection

