

AWEH SUPER

Terms and Conditions

1. By subscribing to the qualifying products, the customer agrees to be bound by these Terms and Conditions.

2. Free data is available only on Aweh Super:

	Aweh Super	Promotional Data
Minutes	700	
SMS	1500	
Data	350 MB	3.000 GB
Social Media Data	700 MB	

3. Free data on the WhatsApp and Facebook services is available on the Aweh Super product only.

4. The Promotion will run from 7 March 2019 to 3 April 2019, both days included.

5. Customers need to migrate to the qualifying products during the promotion period in order to receive the benefits of this campaign.

6. Prepaid customers who are currently on the qualifying products (within the 7-day validity period) will not receive this campaign automatically.

7. Existing MTC Prepaid customers on other Prepaid plans who want to benefit from the campaign should do the following:

- SMS #SuperAweh# to 134
- Or dial 134 and select AwehSuper

8. Where the WhatsApp and/or Facebook applications are downloaded from an iStore, Google Store, Play Store, BlackBerry store or any other App store, or directly from the Internet, customers will be charged at applicable tariff plan rates for the data when downloading those applications if no free data is available.

9. Customers should be active users and have a positive balance to access the Aweh Super Campaign.

10. Customers who purchase Aweh Super qualify for free data between 24h00 and 06h00, valid for the same period as their Aweh Super subscription.

11. The data usage between 24h00 and 06h00 has a Fair Usage Policy of 90 Gigs and the down- and upload speed will be downgraded to 512 kilobytes per second until the end of the Aweh Super Subscription.

12. Free data, as set out on the qualifying product, will only be free for local usage; and not when the customer is roaming internationally.

13. The applicable tariff plan rates for any other local data usage shall apply.

14. The Promotion does not cover the customer's OTT (WhatsApp or Facebook) subscription should the OTT (WhatsApp or Facebook) decide to charge for access to the application in the near future.

- Definition: An Over-the-Top Application (OTT) is any app or service that provides a product over the Internet and bypasses traditional distribution. Services that come over the top are most typically related to media and communication and are generally, if not always, lower in cost than the traditional method of delivery.

15. In the event that WhatsApp or Facebook launches new services and does not inform MTC within a reasonable period, customers will be charged for those services and MTC will not be held liable. MTC will ensure that it makes every effort to prevent this from happening, however MTC does not have full control of these services due to them being third-party services, thus MTC shall not be held liable.

16. By registering for WhatsApp or Facebook, MTC customers agree to abide by the WhatsApp and Facebook policies and conditions available on the websites for these OTT providers.

17. MTC will not be held liable for any content that is of an offensive or explicit nature.

18. Your connection speed will depend on various factors, inter alia, USB Dongle, WiFi router or device used, the coverage in your area, the network conditions and others. Visit <http://www.mtc.com.na/coverage> for the MTC coverage map, or contact the Call Centre on 130 or 120 for general queries, or visit an MTC MobileHome.

19. MTC may amend, modify or otherwise change these Terms and Conditions in its sole and absolute discretion without notice to you, and the amended version will be displayed in the same media as these Terms and Conditions. By continuing to participate in the campaign, you agree and understand that you will be bound by the amended Terms and Conditions.

20. MTC shall not be held responsible in any way for claims, losses or damages (direct, indirect, consequential or otherwise) arising from your use of the Promotion.

21. MTC reserves the right to suspend your access to the campaign in the event that fraudulent activity is suspected. If the outcome of an investigation proves that fraudulent activity did occur, MTC shall be entitled to terminate the campaign. Customers will not have a claim against MTC.

22. MTC may withdraw the campaign or shorten the duration of the availability of this campaign in its sole and absolute discretion, and will notify customers if it chooses to do so. Customers will not have a claim against MTC in this event.

23. All standard MTC Terms and Conditions apply hereto.