



PRESS RELEASE - MTC's GRAND OLD DAME BPI MOBILE HOME RE-OPENS – FOLLOWING EXTENSIVE RENOVATIONS

For immediate release

Start//

Windhoek – 02 October 2018 -Mobile Telecommunications Limited MTC, the leading communication solutions provider is proud to announce the re-opening of its BPI House-situated Mobile Home, which underwent cosmetic revamps since July 25, 2018.

The BPI Mobile Home, is referred to as the grand old dame of MTC's retail outlets, having opened its doors for trading in April of 1994, barely a few weeks after the birth of MTC as Namibia's first telecoms network operator in Namibia.

Conveniently located in the Central Business District of the city and with access, from Independence Avenue and Karl List Street, the BPI Mobile Home had singled handedly carried the mantle as the MTC flagship shop over the years, having seen a conglomerate of customers passing through its gate for various MTC services.

The setup in the shop, having not undergone any tone changes since its inception, it was against the background that MTC necessitated the commission of this renovation at a cost of N\$1,2 million dollars.

BPI will provide an assortment of all MTC services that include contract applications, account payments as well as technical service support

Rendering service of exceptional quality has become the differentiating factor in Namibia and is imperative at all levels. Providing quality service to our customer is the basis of MTC's operations, opined Tim Ekandjo, MTC Chief Human Capital and Corporate Affairs Officer.

“We ever remain focus on our customer philosophy and promise to make sure that we provide quality telecommunication services to all our customers, where ever there are, through continuous and innovative thinking underpin by excellent service”

The re-commissioning of our flagship BPI House retail ship is a testimony to that objective” said Ekandjo.

The new layout is designed for quick and enjoyable shopping experience. Out is the over the counter set up, replaced with new white desk set up, which allows for much more personal approach to service provisioning between sales advisor and customer . In addition, the waiting area has been increased from eight to 15 spots.

Personnel assigned to this shop are nine staff members, which comprises of two Key Accounts Executives (for VIP and Corporate Clientele), two Data Advisors (for all technical data and broadband related services) and five sales advisors for general assistance and sales.

The operating hours will be from, Monday to Thursday 08h00 until 17h00, Fridays from 09h00 until 17h00, Saturday's from 08h00 until 13h00. With the exception of Sunday and Public Holidays which will be non-trading days.

End//

Issued by Corporate Communications

Media enquiries

Erasmus Nekundi Enekundi@mtc.com.na