

## MOBILE TELECOMMUNICATIONS LIMITED



TITLE OF TENDER	REPLACEMENT OF THE MTC VIDEO WALL
TENDER NO:	MTC04/19/O
DATE ISSUED:	13 <sup>TH</sup> MARCH 2019
CLOSING DATE:	29 <sup>TH</sup> MARCH 2019, 14:30
NON-COMPULSORY SITE INSPECTION	26 <sup>TH</sup> MARCH 2019 @ 10H00 AM
TENDERER NAME	
TOTAL TENDER AMOUNT (EXCL. VAT)	

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# PART A – TENDER INVITATION

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## 1. INVITATION TO TENDER

### MTC HEREBY INVITES OFFERS:

CLIENT:	<b>MOBILE TELECOMMUNICATIONS LIMITED (MTC)</b>
TENDER DESCRIPTION:	<b>REPLACEMENT OF THE MTC VIDEO WALL</b>
TENDER NUMBER:	<b>MTC04/19/O</b>
CLOSING DATE	<b>FRIDAY 29<sup>TH</sup> MARCH 2019 @ 14:30</b>
NON-COMPULSORY SITE INSPECTION	26 <sup>TH</sup> MARCH 2019 @ 10H00 AM
TENDER PRICE:	<b>FREE</b>
ADDRESS TENDER TO:	<b>MTC PROCUREMENT, MANAGER PROCUREMENT</b>
	<b>CNR MOSE TJITENDERO &amp; HAMUTENYA WANEHEPO NDADI STREET</b>
	<b>OLYMPIA</b>
	<b>WINDHOEK, NAMIBIA</b>
ALL INQUIRIES:	<b>NGHIIDIPAA EFFAISHE</b> <b>MANAGER PROCUREMENT</b> <b>TEL: +264 61 280 2019</b> <b>FAX: +264 61 280 2057</b> <b>EMAIL: <a href="mailto:ENGHIIDIPAA@MTC.COM.NA">ENGHIIDIPAA@MTC.COM.NA</a></b>

## 2. TENDER FORMAT

### 1.1.1 TENDER DOCUMENTS MUST BE IN A SEALED PACKAGE AS FOLLOWS:

1. **ONE (1) ORIGINAL, CLEARLY MARKED "ORIGINAL"**
2. **ONE (1) SOFT COPY ON EMAIL OR CD**

### 1.1.2 ALL DOCUMENTS MUST CLEARLY BE MARKED:

**"REPLACEMENT OF THE MTC VIDEO WALL" MTC04/19/O.**

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ALL TENDER DOCUMENTS MUST BE DEPOSITED INSIDE THE MTC TENDER BOX AT THE RECEPTION OF MTC HEAD OFFICES IN OLYMPIA, MOSE TJITENDERO AND HAMUTENYA WANAHEPO NDADI STREETS.

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## **PART B – GENERAL TERMS AND CONDITIONS**

### **TENDER CONDITIONS**

#### **1.2 DEFINITIONS**

1.2.1 IN THIS REQUEST FOR PROPOSAL (TENDER), UNLESS THE CONTEXT CLEARLY INDICATES THE CONTRARY, THE FOLLOWING INTERPRETATION WILL APPLY TO THE TERMS STATED BELOW:

3. "MTC" SHALL MEAN MOBILE TELECOMMUNICATIONS LIMITED

4. "RFP" SHALL MEAN REQUEST FOR PROPOSAL (TENDER)

1.2.2 THIS REQUEST FOR PROPOSAL IS NOT A CONTRACT, AND DOES NOT CREATE AN OBLIGATION ON MTC'S PART TO PURCHASE SERVICES FROM ANY COMPANY SUBMITTING A PROPOSAL. MTC RESERVES THE RIGHT TO REJECT ANY OR ALL PROPOSALS IN ITS SOLE AND ABSOLUTE DISCRETION

#### **1.3 TENDER INVITATION**

1.3.1 MTC HEREBY INVITES OFFERS FROM ALL RELEVANT QUANTIFIED COMPANIES TO SUBMIT DETAILED TECHNICAL AND FINANCIAL PROPOSALS TO DISMANTLE AND REPLACE THE MTC VIDEO WALL.

1.3.2 THIS TENDER DOCUMENT SHALL CONSIST OF THE FOLLOWING APPENDICES:

1.3.3 APPENDIX A – BEE SCORECARD [THIS SCORECARD IS NOT TO BE FILLED OUT, BUT TO SHOW THE VARIOUS ELEMENTS THAT THE COMPANY SHOULD BE ACCREDITED BY THE NAMIBIA PREFERENTIAL PROCUREMENT COUNCIL (NPPC)]. THE TENDERER IS REQUIRED TO APPROACH THE NAMIBIA PREFERENTIAL PROCUREMENT COUNCIL (NPPC), TELEPHONE # 061 248 007 FOR ACCREDITATION AND ATTACH THEIR ACCREDITATION CERTIFICATE TO THE TENDER RESPONSE.

1.3.4 APPENDIX B – NON DISCLOSURE AGREEMENT

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## 1.4 GENERAL TENDER CONDITIONS

- 1.4.1 ALL TENDER DOCUMENTS MUST BE SUBMITTED BEFORE OR ON THE CLOSING DATE AND TIME AS INDICATED ON THE COVER PAGE, SHOULD BE RETURNED AND DEPOSITED IN THE TENDER BOX AT THE ENTRANCE OF MTC HEADQUARTERS, OLYMPIA NO LATE TENDERS WILL BE CONSIDERED
- 1.4.2 EVERY TENDER DOCUMENT PAGE MUST BE INITIALLED
- 1.4.3 MTC IS NEITHER BOUND TO ACCEPT THE LOWEST OF ANY TENDER NOR TO ASSIGN ANY REASON FOR ACCEPTANCE OR REJECTION OF SUCH TENDER
- 1.4.4 MTC RESERVES THE RIGHT TO CHANGE THESE DATES AND ANY OTHER DATES THAT MAY APPEAR IN THIS RFP. SUCH CHANGES WILL BE COMMUNICATED AS SOON AS THEY ARE MADE.
- 1.4.5 NOTIFICATIONS TO COMPANIES WILL BE IN WRITING TO THE DESIGNATED LIAISON PERSON NOMINATED BY THE FIRM.
- 1.4.6 FROM THE SUBMISSIONS AN EVALUATION WILL BE PERFORMED HIGHLIGHTING A SHORT LIST
- 1.4.7 IF DEEMED NECESSARY, NEGOTIATIONS MAY BE ENTERED INTO WITH THE SHORT LISTED CANDIDATES.
- 1.4.8 COMPANIES THAT WISH TO TENDER SHOULD EXAMINE THIS RFP CAREFULLY AND REVIEW ALL INSTRUCTIONS CONTAINED HEREIN. COMPANIES SHOULD FOLLOW THE INSTRUCTIONS SO THAT MTC CAN EASILY EVALUATE AND COMPARE ALL PROPOSALS RECEIVED.
- 1.4.9 ALL PRICES MUST BE IN NAD AND EXCLUSIVE OF ALL TAXES MTC IN ITS SOLE AND ABSOLUTE DISCRETION RESERVES THE RIGHT TO:
- 1.4.10 REJECT ANY OR ALL PROPOSALS, WHETHER OR NOT THESE INSTRUCTIONS ARE FOLLOWED
- 1.4.11 REJECT ANY SUBMISSIONS NOT COMPLYING WITH THE SPECIFIED FORMAT
- 1.4.12 AWARD THE CONTRACT BASED SOLELY ON A PROPOSAL RECEIVED WITHOUT ENTERING INTO ANY FURTHER DISCUSSIONS.
- 1.4.13 SHORT LIST CANDIDATES
- 1.4.14 NOT BASE THE FINAL DECISION SOLELY ON PRICE.
- 1.4.15 NO CORRESPONDENCE WILL BE ENTERED INTO SHOULD MTC DECIDE TO REJECT ANY PROPOSALS OR TO WITHDRAW THE RFP.
- 1.4.16 EACH RESPONSE MUST INCLUDE A DETAILED DISCUSSION OF EACH OF THE ITEMS BELOW. SHOULD RESPONSES NOT USE THE SAME HEADING AND FOLLOW THE SAME NUMBERING AS THE RFP. MTC MAY AUTOMATICALLY DISQUALIFY THE COMPANY FROM THE TENDER PROCESS.
- 1.4.17 MTC WILL MAKE ITS DECISION BASED ON THE QUALITY OF THE INFORMATION CONTAINED IN THE PROPOSAL AND NO OPPORTUNITY WILL EXIST FOR ANY COMPANY TO ENHANCE SUCH INFORMATION AFTER CLOSING DATE AND TIME OF THE TENDER.
- 1.4.18 IT IS IMPORTANT TO CLEARLY NOTE DOWN ANY ASSUMPTIONS MADE IN THE PROPOSAL SO THAT EACH PROPOSAL MAY BE EVALUATED FAIRLY AGAINST ALL OTHER SUBMISSIONS.
- 1.4.19 THIS RFP OUTLINES THE REQUIREMENTS OF MTC AND THE PROCESS TO BE FOLLOWED BY THE PROSPECTIVE TENDERERS IN SUBMITTING A RESPONSE.
- 1.4.20 COMPANIES SHOULD PROVIDE A LIST OF PREVIOUS OR CURRENT CLIENTS THEY SERVED WITH SIMILAR PROJECTS. MTC RESERVES THE RIGHT TO CONTACT ANY CLIENTS REFERENCED
- 1.4.21 MTC RESERVES THE RIGHT TO EXCLUDE CERTAIN PERSONS AND LEGAL ENTITIES IN THE EVENT OF POOR PERFORMANCE; THE TENDER OFFERING OR ATTEMPTING TO OFFER ANY BRIBE, PROMISED A BRIBE, OR ANY

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OTHER CONSIDERATION TO ANY MTC EMPLOYEE INVOLVED WITH THIS TENDER OR THE TENDERER HAS ACTED FRAUDULENTLY AND OR IN BAD FAITH.

1.4.22 ANY RESTRICTION IMPOSED UPON ANY SUCH TENDERER SHALL ALSO APPLY TO ANY OTHER ENTERPRISE UNDER THE SAME OR DIFFERENT NAME WITH WHICH THE PERSON, FIRM OR COMPANY IS ACTIVELY ASSOCIATED.

1.4.23 MTC MAY ACCEPT ANY TENDER IN PART OR WHOLLY WITH NO OBLIGATION TO EXPLANATION WHATSOEVER.

## 1.5 GENERAL EVALUATION CRITERIA

1.5.1 PROPOSALS WILL BE EVALUATED BY MTC USING CRITERIA IN THE RFP AND AS PER THE RELEVANT QUESTIONS ASKED. THESE CATEGORIES ARE NOT NECESSARILY LISTED IN ORDER OF IMPORTANCE:

- TENDERER SHALL BE A NATURAL PERSON OR JURISTIC ENTITY WITH VALID IDENTIFICATION OR COMPANY REGISTRATION DOCUMENTS, IN TERMS OF THE LAWS OF THE REPUBLIC OF NAMIBIA OR COUNTRY OF ORIGIN.
- PRICE COMPETITIVENESS, INCLUDING ANY PRICE DISCOUNT PROVIDED IN THE PROPOSAL.
- PROJECT COMPLETION SCHEDULES AND LEAD TIMES PROPOSED.
- WARRANTY CONDITIONS AND HANDLING OF CLAIMS.
- AVAILABILITY OF REFERENCES FROM OTHER CUSTOMERS AND REPUTATION OF TENDERER.
- AVAILABILITY OF INFRASTRUCTURE FOR AFTER SALES SUPPORT, BOTH LOCAL AND INTERNATIONAL
- COMPLIANCE WITH LOCAL AND INTERNATIONAL STANDARDS.
- CERTIFICATION AND ACCREDITATIONS
- VALUE ADDED TO MTC

1.5.2 THE FINANCIAL CONDITION AND TRADING RECORD OF THE TENDERER (COMPANY PROFILE, LATEST FINANCIAL STATEMENTS OF TENDERER ETC.)

1.5.3 TENDERER DEGREE OF CONFORMANCE TO THE BLACK ECONOMIC EMPOWERMENT POLICY (A CERTIFICATE FROM NPPC SHOULD BE SUBMITTED TO PROVE THE BEE CREDENTIAL)

- ALTERNATIVELY, SHAREHOLDER NAMES AND CERTIFICATES MUST BE ATTACHED.
- SMALL AND MEDIUM ENTERPRISES (SME'S) MUST SUBMIT THEIR SME CERTIFICATES ISSUED BY THE MINISTRY OF TRADE AND INDUSTRY.

1.5.4 THE TENDERER SHALL ENSURE THAT SUFFICIENT SUPPORTING DOCUMENTATION AND INFORMATION IS SUPPLIED IN HIS PROPOSAL TO ENABLE MTC TO EVALUATE THE PROPOSAL IN RESPECT OF EACH OF THE ABOVEMENTIONED CRITERIA.

1.5.5 AS PER THE COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA: REGULATIONS IN RESPECT OF TYPE APPROVAL AND TECHNICAL STANDARDS FOR TELECOMMUNICATIONS EQUIPMENT, GAZETTED IN THE GOVERNMENT GAZETTE # 5659, GENERAL NOTICE # 22, THE TENDERER SUPPLYING EQUIPMENT SUBJECTED TO THIS REGULATIONS MUST ENSURE THAT ALL DOCUMENTATIONS REQUIRED ARE OBTAINED FROM THE REGULATOR BEFORE IMPORTATION. FAILURE TO DO SO MAY LEAD TO EQUIPMENT BEING

CONFISCATED BY CUSTOMS AT THE SUPPLIER'S RISK, AND MTC HEREBY DISTANCES ITSELF FROM ANY CONFISCATED EQUIPMENT.

## 1.6 SUMMARY OF DEADLINES

ACTION	DUE DATE
<b>TENDER DOCUMENTS AVAILABILITY</b>	<b>13<sup>TH</sup> MARCH 2019</b>
<b>NON-COMPULSORY SITE INSPECTION</b>	26 <sup>TH</sup> MARCH 2019 @ 10H00 AM
<b>SUBMISSION OF QUESTIONS</b>	<b>22<sup>ND</sup> MARCH 2019</b>
<b>MTC RESPONSE TO QUESTIONS</b>	<b>26<sup>TH</sup> MARCH 2019</b>
<b>TENDER CLOSING DATE</b>	<b>29<sup>TH</sup> MARCH 2019, 14:30</b>

## 1.7 QUESTIONS & ANSWERS

- 1.7.1 If required, companies may submit questions via email to the following e-mail address: [tenders@mtc.com.na](mailto:tenders@mtc.com.na) on or before the 22<sup>ND</sup> March 2019.
- 1.7.2 All questions and answers thereto will be communicated in writing to all participants by the 26<sup>th</sup> March 2019.
- 1.7.3 Communication between MTC and prospective companies, for the duration of this RFP, must only be through Ms E. Nghiidipaa @ 061 280 2019 or [enghiidipaa@mtc.com.na](mailto:enghiidipaa@mtc.com.na). No direct communication or contact with any other party at MTC is permissible. Any such breach may disqualify the company.

## 1.8

### TENDERER'S DESIGNATED LIASON

- 1.8.1 COMPANIES MUST SELECT A SINGLE DESIGNATED CONTACT PERSON, THROUGH WHOM ALL COMMUNICATIONS BETWEEN MTC AND THE COMPANY WILL TAKE PLACE

<b>CONTACT NAME</b>	
<b>DESIGNATION</b>	
<b>TELEPHONE</b>	
<b>FAX</b>	
<b>EMAIL</b>	
<b>SIGNATURE</b>	

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## 1.9 REFERENCE LIST

ITEM	COMPANY NAME	CONTACT PERSON	CONTACT DETAILS	YEAR

### 1.10 SUCCESSFUL TENDERER'S PERFORMANCE MANAGEMENT

1.10.1 **THE SUCCESSFUL TENDERER/S ARE SUBJECTED TO ANNUAL PERFORMANCE REVIEWS TO BE COMPLETED BY THE RESPECTIVE MTC REPRESENTATIVE OR PROCUREMENT OFFICER RESPONSIBLE FOR THE PURCHASE. THE REVIEW WILL BE DONE AT INTERVALS TO BE DECIDED UPON BY THE PROCUREMENT DEPARTMENT.**

1.10.2 **THE PERFORMANCE REVIEWS WILL AMONGST OTHERS COVER THE FOLLOWING ISSUES:**

- **RELIABILITY: HOW RELIABLY DO YOU FOLLOW THROUGH ON YOUR COMMITMENTS TO MTC?**
- **COST: HOW CLOSELY DID YOUR FINAL TOTAL COSTS CORRESPOND TO YOUR EXPECTATIONS AT THE BEGINNING OF THE TRANSACTION?**
- **ORDER ACCURACY: HOW WELL DID THE PRODUCT/SERVICE DELIVERED MATCHED YOUR ORDER SPECIFICATIONS AND QUANTITY?**
- **DELIVERY/TIMELINESS: HOW SATISFIED IS THE APPRAISER ABOUT THE TIMELINESS OF THE PRODUCT/SERVICE DELIVERY?**
- **QUALITY: HOW SATISFIED IS THE APPRAISER ABOUT THE QUALITY OF THE PRODUCT/SERVICE PROVIDED BY YOUR COMPANY?**
- **DOCUMENTATION ACCURACY: DOES YOUR COMPANY PRESENT ITS ALL AND CORRECT DOCUMENTS WITH ITS DELIVERIES**
- **PERSONNEL: HOW SATISFIED IS THE APPRAISER ABOUT THE ATTITUDE, COURTESY, AND PROFESSIONALISM OF YOUR COMPANY'S STAFF?**



- **CUSTOMER SUPPORT: HOW SATISFIED IS THE APPRAISER ABOUT THE CUSTOMER SUPPORT SHE/HE RECEIVED FROM YOUR COMPANY?**
- **RESPONSIVENESS: HOW RESPONSIVE IS YOUR COMPANY TO INFORMATION REQUESTS, ISSUES, OR PROBLEMS THAT AROSE IN THE COURSE OF THE TRANSACTION?**

2. DECLARATION OF INTEREST FORM

ANY DELIBERATE OMISSION IN THIS DECLARATION OR THE SUPPLYING OF FALSE INFORMATION WILL BE REGARDED IN A SERIOUS LIGHT AND MAY LEAD TO AN INVESTIGATION AND DISQUALIFICATION OF THE TENDER PROCESS.

TENDERER NAME:

TENDER #:

DESCRIPTION OF TENDER:

RELATION TO MTC EMPLOYEES/ MANAGEMENT/ DIRECTORS

**I HEREWITH DECLARE THAT I HAVE/AM RELATED – I.E. SPOUSE (ALSO FIANCÉ OR BOYFRIEND/ GIRLFRIEND), PARENT, CHILD, ANY OTHER RELATION WITH THE FOLLOWING MTC EMPLOYEE(S)/ MEMBER(S) OF MANAGEMENT/ BOARD OF DIRECTORS: \***

1. \_\_\_\_\_  
\_\_\_\_\_
2. \_\_\_\_\_  
\_\_\_\_\_
3. \_\_\_\_\_  
\_\_\_\_\_
4. \_\_\_\_\_  
\_\_\_\_\_
5. \_\_\_\_\_  
\_\_\_\_\_
6. \_\_\_\_\_  
\_\_\_\_\_

CONFIRMATION OF FACTUAL INFORMATION

I CONFIRM BY SIGNING THIS DECLARATION THAT, TO THE BEST OF MY KNOWLEDGE, THE STATEMENTS MADE ABOVE ARE FACTUAL AND ACCURATE AND THAT I HAVE TAKEN NOTE OF ALL THE SECTIONS. \*

FULL NAME:	SIGNATURE:	DATE:
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\* PLEASE INITIAL IN EACH BOX WHERE APPLICABLE.

## PART C – PROJECT SPECIFIC TERMS OF REFERENCE

### 1. Scope

This Request for Proposal describes the requirements for a replacement of the MTC existing Video Wall and all of its components (hereinafter referred to as 'the System') to ensure that the Network Management & Technical Quality (NMTQ) - NOC is operational at all times. The System is an integral part of any response operation and has to be operational at all times. A video wall and monitors are used to display relevant information in different operational areas of the NMTQ. Information from NMTQ computers, from satellite receiver and from a DVD player are additional input into the System to be displayed on the central video wall.

### 2. Requirements

The bidder shall dismantle and replace the existing video wall.

A new video wall display shall meet at least the quality standards already in place and shall have a size 500 cm by 200 cm. The video wall shall provide one consistent display, with a frameless picture. The video wall shall be mounted on a free-standing support structure on a raised floor, so that the video display lower border starts at approximately one meter above the floor.

The Bidder shall perform all necessary installations, electronic and mechanical adaptations and adjustments to ensure proper function.

The Bidder shall reconnect all already installed devices and verify their functionality.

- SAT receiver (DSTV),
- microphones,
- wall-speakers

### **3. Quality Requirements**

3.1. The System components shall be manufactured, shipped and installed in accordance with the ISO 9000 quality assurance system or an equivalent quality assurance system.

3.2. The Bidder shall document the compliance with this quality assurance system.

### **4. Testing and Acceptance**

4.1. The System and all of its components, after installation, shall be tested by the Bidder together with the MTC to demonstrate that the performance meets the manufacturer's performance specifications and the minimum requirements specified herein as determined by the MTC.

4.2. The results of the testing shall be documented by the Bidder in an acceptance protocol that shall be signed by the MTC.

### **5. Warranty**

5.1. The bidder shall provide a minimum of 2 (two) years manufacture warranty for the System components, starting from the date of the MTC's written acceptance of the final acceptance protocol, as described in Section 4.2 above.

5.2. The bidder shall guarantee a System lifespan after the date of the MTC's acceptance of the acceptance protocol as referred to in Section 4.2. above of at least 5 (five) years in the form of availability of System spare parts and components necessary to ensure a fully functional System.

### **6. Installation and Training**

6.1. The bidder shall install the System components at the MTC Head Office, Olympia, Windhoek.

6.2. The bidder is required to provide training for up to 10 (ten) staff of the End-Users in the operation and maintenance of the System at the at the above bidder location immediately after the installation of the System.

### **7. Maintenance and Support**

7.1. The bidder shall provide all required on-site services for maintenance, preventive maintenance, problem determination, problem solving, repair and software upgrade for a period of 5 (five) years in total.

7.2. The bidder shall provide on-site trouble shooting and repair services for the System on the basis of 24 hours per day, 7 days per week, 365 days per year with a response time of not more than 4 (four) hours after notification.

7.3. The bidder shall keep a list of major spare parts to be kept on-site to facilitate quick repair of critical malfunctions.

## 8. Documentations

The bidder shall supply a schematic diagram, a cable list, hardware specifications, software roadmap and a detailed description for the systems to be installed in electronic form (AutoCAD, Visio, Word, Excel).

### Technical and Functional requirements of Video Wall Solution

Sr. No.	Specification	Compliance	Deviation/Remarks
<b>Technical and Functional requirements</b>		Y/N	
1	The Video Wall should have the capability to be divided into multiple zones.		
2	The video wall should have the capability to allocate different input to different zone or to all of them.		
3	The system should be able to accept hardwired inputs and network content sharing inputs.		
4	The system should have user managements or content sharing control on what to be displayed on the wall.		
<b>Component specifications - Video Wall Controller</b>		Y/N	
1	System Control Server for zones, user, content display and system management.		
2	Display Cards – Should be able to send independent output to each display on the wall. No Daisy Chain.		
3	The system should be able to handle up to 16 Zoned input – Hardwired and Network Content at a time.		
<b>Component specifications - Video Wall Software</b>		Y/N	
1	The software should be able to manage zones and set zone pre-set for fast recalling.		
2	The software should be able to manage content being shared, and users that can share content to the screen.		
3	The software should be able to allow for network content sharing.		

Component specifications - Video Wall Display – LED Display unit – (Make LG/Sony/ Samsung/ Panasonic/Christie)		Y/N	
1	The display should meet the following requirements: <ul style="list-style-type: none"> <li>- 55" Display</li> <li>- Native Resolution : 1920x1080pixel</li> <li>- IPS (In-plane switching)</li> <li>- 8ms Response Time</li> <li>- 600 cd/m2 of Brightness or better</li> <li>- 24hr Running Time</li> <li>- HDMI or Display Port Input</li> <li>- RS232 controllable or RJ45 in Controllable</li> </ul> Bezel Width of not more than 1mm (Top/Bottom/Left/Right)		
2	The display should be able to be controlled on and off from a central point.		
3			
4			

**Vendor must provide details of the Offered Technical Specifications for Software/Middle-ware in the format provided below:**

Sr. No	Product Name	License Type	Software Ownership			
			Own	Third Party	Open Source	Remarks
1						
2						
3						
4						
5						
6						
7						

### NMTQ Videowall

	<i><b>Full Compliant</b></i>	<i><b>Partial Compliant</b></i>	<i><b>Comment</b></i>
<b>Functionality</b>			
Zones (It should be divided into multiple zones)			
Allow operator to select a zone to display			
Default zone			
Allow different operator to display simultaneously a different zone			
<b>Performance</b>			
24/7/365 (carrier grade -9.999 availability)			
High resolution (4K)			
Different input (HDMI,VGA,NDI,DP)			
Faster Response 8ms			
Zoom and touch (optional)			
Remote control			
Support Audio			
<b>Support and Maintenance</b>			
24/7 support			
Min 2 years manufacture warranty			
5 years maintenance support			
License for minimum 16 operators			
Training (standard and advanced)			