

# TRIPLE DATA BUNDLE TERMS AND CONDITIONS

- The add-on Data Bundles will be available to all customers excluding customers that make use of Turbo Boost based Service Plans and Netman Time Service Plans for the period 17 April 2020 up to 14 May 2020, both days included
- The below bundles are part of the Triple data campaign:

| 60-day Validity Bundles | Price (NAD) | Promotional Extra Data Valid for 30 Days from date of purchase | Total Data |
|-------------------------|-------------|--|------------|
| 40MB                    | 13          | 80 MB  | 120 MB     |
| 80MB                    | 20          | 160 MB   | 240 MB     |
| 400MB                   | 85          | 800 MB   | 1200 MB    |
| 800MB                   | 139         | 1600 MB  | 2400 MB    |
| 1.5GB                   | 235         | 3 GB   | 4.5 GB     |
| 3GB                     | 353         | 6 GB   | 9 GB       |
| 15GB                    | 1069        | 30 GB  | 45 GB      |

| Service Plan Specific Bundles | Price (NAD) | Promotional Extra Data Valid for 30 Days from date of purchase | Total Data |
|-------------------------------|-------------|--|------------|
| Mobiz100 – 1024 MB            | 50          | 2048 MB  | 3072 MB    |
| Mobiz200 – 2048 MB            | 99          | 4096 MB  | 6144 MB    |
| Mobiz300 – 3072 MB            | 199         | 6144 MB  | 9216 MB    |
| Mobiz600 – 5120 MB            | 159         | 10240 MB   | 15360 MB   |
| Mobiz900 – 12288 MB           | 199         | 24576 MB   | 36864 MB   |
| Mobiz1500 – 12288 MB          | 199         | 24576 MB   | 36864 MB   |
| Mobiz600 Duet – 5120 MB       | 159         | 10240 MB   | 15360 MB   |
| Mobiz900 Duet – 12288 MB      | 199         | 24576 MB   | 36864 MB   |
| Select S – 2048 MB            | 99          | 4096 MB  | 6144 MB    |
| Select M – 3072 MB            | 119         | 6144 MB  | 9216 MB    |
| Select L – 5120 MB            | 159         | 10240 MB   | 15360 MB   |
| Select XL – 12288 MB          | 199         | 24576 MB   | 36864 MB   |
| Duet M – 5120 MB              | 159         | 10240 MB   | 15360 MB   |
| Duet L – 12288 MB             | 199         | 24576 MB   | 36864 MB   |
| SmartShare 100 – 2048 MB      | 99          | 4096 MB  | 6144 MB    |
| SmartShare 200 – 3072 MB      | 119         | 6144 MB  | 9216 MB    |
| SmartShare 300 – 5120 MB      | 159         | 10240 MB   | 15360 MB   |
| Smartshare 600 – 12288 MB     | 199         | 24576 MB   | 36864 MB   |

- Customer can purchase Add-on Data Bundles via USSD (\*682#), SMS (147) or via the MTC App.
- Customers can buy more than 1 bundle at the same time.
- Expiry dates of the Data Bundles is always the longest period of validity, in other words, the validity does not accumulate. The Original data will be valid for 60 days while the additional Double up data will be valid for 30 days
- Customers who still have a balance on the old data bundle will be able to use it until it is depleted or expires.
- Prioritizing of add-on data bundles:
  - New Data Bundle with Validity
  - Data bundle (if customer has previous data bundles prior to 4 November 2015)
  - Recharge / Available credit Wallet
- By subscribing to the qualifying products, the customer agrees to be bound by these Terms and Conditions.
- Data included in any service plan, or any data bundle, cannot be used when the customer is roaming internationally.
- MTC will not be held liable for any content that is of an offensive or explicit nature.
- The data volumes include both downloaded and uploaded data. A gigabyte is 1024 megabytes (MB).
- If the customer uses the following applications; namely: Peer-to-peer (P2P) sharing software, P2P TV, streaming video services or software update services, such customers are more likely to exceed the Fair Usage Policy limit, as many of the above applications continue to send and receive data constantly in the background. Even if a customer is not downloading a file, the above applications may still be transferring data.
- If, in MTC's reasonable opinion, a customer is deemed to be abusing the service in any way, such as exceeding the Fair Usage Policy, MTC may ask such a customer to moderate their behavior and, in extreme cases, MTC may limit the speed of, or block access to, data services, or disconnect the customer.
- The customer's connection speed will depend on various factors, inter alias USB Dongle, WiFi router or device used, the coverage in your area, the network conditions and others factors. Visit <http://www.mtc.com.na/> coverage for the MTC coverage map, call the call center on 130 or 120 for general queries, or visit an MTC MobileHome.
- MTC shall inform the customer 7 days before they reach the validity period date and then again 2 days before validity period date is reached provided that the data bundles have not been depleted before validity period is reached.
- MTC shall not be responsible in any way for claims, loss or damages (direct, indirect, consequential or otherwise), arising from the customer's use of the Promotion.
- MTC reserves the right to suspend the customer's access to the campaign in the event that fraudulent activity is suspected, and if the outcome of an investigation proves that fraudulent activity did occur, MTC shall be entitled to terminate the campaign. Customers will not have a claim against MTC.
- MTC may withdraw product or shorten the duration of the availability of the product in its sole and absolute discretion and will notify customers in advance if it chooses to do so. Customers will not have a claim against MTC in this event.
- All standard Terms and Conditions of MTC apply.

make the connection

