

TIKTOK BUNDLES

TERMS & CONDITIONS

Condition 1

- I. This new bundle is dedicated only for TikTok traffic through the TikTok APP and is applicable to the following subscribers:
 - All Prepaid customers.
 - For PostPaid customers only Select, Duet, Mobiz Voice, and SmartShare Voice packages.
 - Data and legacy packages will not be able to purchase these bundles.
- II. Customers utilising Turbo Boost based Service Plans and Netman Time Service Plans are excluded from this tariff.
- III. The promotion shall run from 26 June 2020 up to 23 September 2020, both days included.
- IV. The permanent tariff shall commence on 24 September 2020.

Condition 2

- I. Customers may purchase the TikTok bundles via USSD (*682#) or via the MTC App.
- II. Customers may purchase more than one bundle at the same time.
- III. Expiry dates of the data bundles shall always be the longest period of validity, in other words, the validity does not accumulate.
- IV. Prioritising of TikTok bundles:
 - a. TikTok bundle (shortest validity)
 - b. Free bundles
 - c. Data bundles
 - d. Recharge / Available credit Wallet

Condition 3

- I. By subscribing to the qualifying products, the customer agrees to be bound by these Terms and Conditions.
- II. Data included in any service plan, or any data bundle, cannot be used when the customer is roaming internationally.
- III. MTC will not be held liable for any content that is of an offensive or explicit nature.

Condition 4

- I. The TikTok bundles will be valid for either 1 day, 7 days or 30 days from date of purchase as per table below, during the promotional period:

Price	Validity	Bundle Cost NAD	Marketing Data	Promotional Volume (10%)
5	1 day	5	800MB	880MB
20	7 days	20	3.5GB	3.85GB
50	30 days	50	9.5GB	10.45GB

And further as per below for the permanent period:

Price	Validity	Bundle Cost NAD	Marketing Data
5	1 day	5	800MB
20	7 days	20	3.5GB
50	30 days	50	9.5GB

- II. MTC shall inform the customer on the validity of their TikTok bundles as follows:
 - TikTok 1 Day Bundle – Upon the purchase of the bundle.
 - TikTok 7 Day Bundle – 3 days and 1 day before expiry of the bundle, and a notification once 80% of data usage quota is reached.
 - TikTok 30 Day Bundle - 3 days and 1 day before expiry of the bundle, and a notification once 80% of data usage quota is reached.
- III. The data volumes include both downloaded and uploaded data. A gigabyte is 1024 megabytes (MB).
- IV. The customer's connection speed will depend on various factors, inter alia USB Dongle, WiFi router or device used, the coverage in your area, the network conditions and other factors. Visit <http://www.mtc.com.na/coverage> for the MTC coverage map, call the call centre on 13000 or 12000 for general queries, or visit an MTC MobileHome.

Condition 5

- I. If, in MTC's reasonable opinion, a customer is deemed to be abusing the service in any way, such as by creating content or sharing content that is of an offensive or explicit nature, MTC may ask such a customer to moderate their behaviour and, in extreme cases, MTC may block access to data services, or disconnect the customer.
- II. MTC shall not be responsible in any way for claims, loss or damages (direct, indirect, consequential or otherwise), arising from the customer's use of this product and/or service offering.
- III. MTC reserves the right to suspend the customer's access to the campaign in the event that fraudulent activity is suspected, MTC shall be entitled to terminate this offering. Customers will not have a claim against MTC.
- IV. MTC may withdraw product or shorten the duration of the availability of the product in its sole and absolute discretion and will notify customers if it chooses to do so. Customers will not have a claim against MTC in this event.
- V. All standard Terms and Conditions of MTC apply.