

# MTC E-Voucher

## TERMS & CONDITIONS

E-Voucher together with any services or facilities required and provided for the use thereof (collectively and individually hereinafter referred to as "Tango Products") are to be sold and utilised on the following terms and conditions.

1. E-Vouchers shall be used strictly in accordance with the User Instructions and Guidelines provided with the relevant E-voucher Product or subsequently notified to purchasers or users, as the case may be, by Mobile Telecommunications Limited (MTC).
2. Purchasers and Users of the E-Vouchers shall purchase and/or use such vouchers at own risk. Any purchaser or user of the E-Voucher shall not have any claim against MTC nor the seller of whatsoever nature, arising from any cause whatsoever in connection with the use of the E-vouchers. MTC makes no guarantees, warranties or representations, express or implied, regarding the condition, merchantability or fitness of the Tango Products for any particular use or purpose.
3. Minors shall not be allowed to trade.
4. SME/Businesses having Corporate contracts will NOT be allowed to resell the E-Vouchers under the pretext of being a vendor, with the aim of redistributing the bulk discounted airtime monthly to their Employees.
5. Customers residing in rural areas with no access to an MTC MobileHomes in close radius are encouraged to make use of this service.
6. Vendors who make use of the E-Vouchers for reselling get a 6% discount on the purchase, with the recommended minimum quantity for bulk on-selling being from N\$500-N\$1000.
7. The E-vouchers do not have an expiration date, as airtime does not expire. Once purchased, can be utilized at any time.
8. As regards Tango E-Vouchers, including any 'free airtime' sold with certain Tango "Vouchers", it is recorded that:
  - (i) MTC reserves the right to amend and or vary the terms and conditions, including the tariffs pertaining to the use of the Vouchers/E-Voucher, including any services or facilities provided in connection with such Voucher. The credit established under a Voucher/E-Voucher shall be used exclusively in conjunction with an MTC Subscriber Identification Module Card (SIM Card);
  - (ii) No itemized bills or accounts for and in respect of telephone calls made using a Tango Product shall be provided, and no obligation shall arise to the seller or MTC to provide proof of how the value acquired through a Voucher had been utilized, or of any telephone calls made or received through a Tango Product.
9. The tariffs on the basis of which charges are debited for the use of airtime with Tango Products are set out under TARIFFS in the Tango Users Guide. MTC reserves the right to alter, upon such notice as MTC may in its discretion determine, the said tariffs or units.
10. MTC shall put forth reasonable efforts to ensure that the network on which Tango Products are operated is available.
11. MTC will not be liable for any airtime being transferred to a wrong number, nor will MTC be held liable for any loss to be accrued from fraudulent activities or theft.
12. MTC will not be responsible for any reversals or refunds accrued from any incorrect transactions.
13. All standard MTC Terms and Conditions apply.

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