



E-VOUCHER FAQs

A photograph of a man in a white cap and a woman in a red top looking at a smartphone together in a shop. The man is on the left, looking towards the woman on the right who is holding the phone. They are both smiling. The background shows shelves with products.

E-VOUCHER

Buying and selling of airtime made easy, safe & fast. Register to start selling now.

 How to register and buy vouchers for resell:
Dial *68966#

 You can now purchase airtime for resell via the FNB App, EFT, Cellphone Banking, In-Branch or ATM Deposit.

Ts & Cs Apply



FREQUENTLY ASKED QUESTIONS

1. What is MTC E-Voucher?

Customer can resell airtime from their phones with MTC E-Voucher. No scratch cards and airtime expiry dates. Great discounts on airtime purchases and transferring of stock value between e-Dealers. Work from anywhere anytime.

2. Who can register for MTC E-Voucher?

Any customer can register for MTC E-Voucher.

3. How do I register for MTC E-Voucher?

Dial *68966# on your mobile phone, select 1 to register, enter your ID number, first name, last name enter and confirm password.

4. How do I put money into my E-Voucher wallet?

You can make an EFT or bank deposit payment to MTC E-Voucher account at FNB (Use FNB banking app, FNB in-branch or ATM Deposit).

5. How do I add MTC E account to my recipient?

Login to your FNB banking app, select payment → recipient → add recipient/bill → type in Mtc Edealer → search → select Namibia as a country then add recipient.

6. What is the E-Voucher account number?

Bank: FNB, Name: E-Voucher Account, Account Number: 62272789052 Type: Corporate Cheque Account

7. What recipient reference do I use when putting money into my MTC E-voucher Wallet?

Use your e-voucher registered mobile number as a recipient reference e.g. 1111081*****

8. How do I sell airtime using MTC E-Voucher?

Dial *68966# to login, select 1 to top-up customer then pick a token, enter customer's cellphone number to receive voucher, choose weather direct top or send voucher PIN via SMS, confirm.

9. Can I use other banks apart from FNB, to deposit money into my MTC E-Voucher Wallet?

Yes, however your payment will not reflect instantly. In addition, we are constantly striving to make our Dealers' life easier and new payment channels will be introduced soon.

10. How much commission do I stand to gain on sales?

A 6% commission is earned on sales and would accumulate and build-up on your Wallet.

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