

MULTIPLE AWEH FAQs

Who can subscribe for up to 3 Awehs at a time?

Any customer who already has an Aweh subscription apart from customers with Aweh O'Yeah.

Which Awehs can I purchase as a second or third Aweh?

Only AwehPrime and AwehSuper.

Can a customer with an OkaAweh purchase another OkaAweh?

No, customers can only purchase either an Aweh Prime or AwehSuper as their second or third Aweh.

Can a customer who has an Aweh Go purchase an AwehSuper or Prime as a second or third Aweh?

Yes and customers with an active Aweh Subscription apart from Aweh O'Yeah can purchase a second or third Aweh Super or Prime.

How many Aweh subscriptions can a customer have at a time?

Three.

What happens with the free units that I still have from my first Aweh when I purchase my second or third Aweh?

You will still be using it and it will be accumulated together with the new Aweh's units as a total, which will be shown when you do a balance enquiry.

Will my expiry date of my first Aweh extend when I purchase a second or third Aweh?

No, each Aweh will still get 7 days. So if your first Aweh expire on 25 March and you purchase another AwehPrime, it will get its own 7 days and your first Aweh will still expire on 25 March 2020.

Where can I see the expiry dates of my Aweh Subscriptions?

Dial *682# select 1 - Balance Enquiry, select 5 - Aweh Balances and it will show all the Awehs with their expiry dates.

Will I be notified when my different Awehs expire?

Yes the expiry notification will work exactly the same way as when you only have one Aweh. Customer will receive an SMS notification that his/ her Aweh will expire 2 days before it expires. It will reads as follows: "Your Aweh Prime purchased on (purchasedDate) 2020-02-19 will expires on (expiryDate) 2020-02-26. To enroll again SMS #Aweh# to 13400".

Can I purchase another Aweh when I run out of Free Data when I have already 3 Awehs?

No, you will have to wait for 1 Aweh to expire before you can purchase another Aweh again.

Can I still purchase additional Aweh data bundles when I have 3 Awehs?

Yes you can purchase for the Aweh you have.