

MULTIPLE AWEH FAQs

Who can subscribe for up to 3 Awehs at a time?

Any customer who already has an Aweh subscription.

Which Awehs can I purchase as a second or third Aweh?

You can only purchase Aweh Prime and Aweh Super.

Can a customer with an AwehOka purchase another AwehOka?

No, customers can only purchase either an Aweh Prime or Aweh Super as their second or third Aweh.

Can a customer who has an Aweh Go purchase an Aweh Super or Aweh Prime as a second or third Aweh?

Yes and customers with an active Aweh Subscription can purchase a second or third Aweh Super or Prime.

How many Aweh subscriptions can a customer have at a time?

Three.

What happens with the free units that I still have from my first Aweh when I purchase my second or third Aweh?

You will still be able to use it and the units will be accumulated together with the new Aweh's total, which will be shown when you do a balance enquiry.

Will the expiry date of my first Aweh extend when I purchase a second or third Aweh?

No, each Aweh is still limited to 7 days. So if your first Aweh expires on 25 March and you purchase another Aweh Prime, it will get its own 7 days and your first Aweh will still expire on 25 March 2021.

Where can I see the expiry dates of my Aweh Subscriptions?

Dial ***682#** select 1 - **Balance Enquiry**, select 5 - **Aweh Balances** and it will show all the Awehs with their expiry dates.

Will I be notified when my different Awehs expire?

Yes the expiry notification will work exactly the same way as when you only have one Aweh. Customers will receive an SMS notification that his/ her Aweh will expire 2 days before it expires. It will read as follows: "Your Aweh Prime purchased on (Purchased Date) 2021-02-19 will expire on (Expiry Date) 2021-02-26. To enrol again, **SMS #Aweh# to 13400**".

Can I purchase another Aweh when I run out of Free Data when I have already 3 Awehs?

No, you will have to wait for 1 Aweh to expire before you can purchase another Aweh again.

Can I still purchase additional Aweh data bundles when I have 3 Awehs?

Yes you can purchase for the Aweh you have.