

MTC MEGA SPIN&WIN CAMPAIGN: FAQs

1. How long will the Mega Spin&Win run?

- The MTC Mega Summer Spin&Win Campaign will run for ten (10) weeks, starting from 09 December 2021 until 15 February 2022.

2. Who can take part?

This campaign is open to Namibian citizens and or permanent residents who are either MTC Postpaid, including Corporate clients or Prepaid customers, postpaid customers are limited Select, Duet, Mobiz Voice, MTC 10n1 and SmartShare Voice packages. All data packages are excluded from the campaign.

3. How does it work?

- Participants need to top-up with airtime or purchase any of the qualifying bundles*, as this will give you spins to use in the Spin&Win campaign. Spins will be allocated within 30 minutes of a qualifying purchase.
- All participants are encouraged to spin as this guarantees them more entries they get into the draw.
- One (1) spin will give participants One (1) entry into the weekly draw to be part of the randomly selected 5 finalists that will stand a chance to walk away with a brand-new car.

4. Where will I find it?

- Participants can access the MTC Mega Summer Spin&Win Campaign via the following channels to play and stand to WIN big!
- MyMTC App
- USSD (by dialing *111#)

5. What do I stand a chance of winning?

- Daily Instant Prizes:

Airtime

- N\$5.00
- N\$10.00
- N\$50.00
- N\$100.00

Free Spins/Tokens

- 3 Free Spins
- 5 Free Spins

Grand Prize:

- Entries into the Grand Prize draws where you could walk away with 1 of 10 cars.

6. How do I take part?

- To play, all participants must have updated their MyMTC App to the latest version. To ensure that you have the latest version of the app, check the App store.

- **Participants earn spins by:**

1. Recharging with airtime or purchasing selected bundles*

- **Spins are allocated as follow:**

Airtime Purchase:

AIRTIME TOP-UP VALUE VIA ANY CHANNEL	NUMBER OF FREE SPINS
NAD10	1
NAD10 - NAD50	2
NAD50 - NAD150	3
NAD150	4

Bundles Purchase:

Data Bundle Purchases	Number of free Spins	
	Via MyMTC App	Via USSD
Any TikTok Bundle	2	1
Any Streaming Bundle	2	1

Bundle purchases via MyMTC App will provide more spins.

All unused spins will expire when the campaigns end.

7. I won one of the daily instant prizes. What do I need to do?

- The airtime denomination that you have won will be loaded automatically and you will be notified immediately via SMS when this is done.
- The free spins/tokens will be awarded automatically and you will be notified immediately to redeem your spin.

8. When will I be contacted about the Grand Prize?

- The weekly grand prize will be a televised TV show hosted weekly
- Five (5) lucky finalists will be randomly selected every week from all the Spin&Win entrants, to take part in a random key selection and key/car lock matching mechanism to determine the final winner of the weekly car on the TV show
- The five (5) will be announce at the end of every week, in order to attend the televised TV show
- The weekly winners of the cars will only receive their cars and the end of the entire campaign during an official handover ceremony.
- You will need to supply certain documents to process the prize.

- The MTC representatives will give you all the relevant details.

9. What happens if I win and I am a minor?

- Should a participant who is a minor be the lucky winner of a car, they shall provide full particulars and proof of identification of their parent(s) or guardian to whom the Prize will be delivered. The prize would be registered in the name of the parent or legal guardian.

10. Will I forfeit my chance if selected and I cannot attend the weekly grand draw?

- All finalists will be contacted within 24 hours at the end of each competition week
- If you are one of the lucky five (5) finalist to make it to the grand draw that will be on TV, you may nominate a proxy to represent you, should you be unable to attend
- You will be require to inform MTC in writing with the details of your proxy.

For further information please see Term & Conditions.