

MTC STREAMING BUNDLES CAMPAIGN TERMS & CONDITIONS

Condition 1

(i) These Bundles are dedicated only for Streaming traffic through the DStv and Showmax Applications and are volume based with validity periods of 1 day, 3 days, 7 days and 30 days and will be restricted to 480p video streaming quality.

(ii) This Streaming Bundles are applicable to the following subscribers:

- All Prepaid customers;
- For Post-Paid customers only Select, Duet, Mobiz Voice, and SmartShare Voice packages;
- Data and legacy packages will not be able to purchase these bundles.

(iii) Customers utilizing Turbo Boost based Service Plans and Netman Time Service Plans are excluded from this tariff.

Condition 2

(i) Customer may purchase the Streaming Bundles via USSD (*682#) or via the MTC App.

(ii) Customers may purchase more than one bundle at the same time.

(iii) Expiry dates of the Data Bundles shall always be the longest period of validity, in other words, the validity does not accumulate.

(iv) Prioritizing of Streaming Bundles:

- a. Streaming bundles (shortest validity);
- b. Free bundles;
- c. Data bundles;
- d. Recharge/Available credit Wallet.

Condition 3

(i) By subscribing to the qualifying products, the customer agrees to be bound by these Terms and Conditions.

(ii) Data included in any service plan, or any data bundle, cannot be used when the customer is roaming internationally.

(iii) MTC will not be held liable for any content that is of an offensive or explicit nature.

Condition 4

(i) The Streaming Bundles will be valid for either 1 day, 3 says, 7 days or 30 days from date of purchase as per table below

Offer	Price (NAD)	Data Volume (GB)	Validity
1 Day Bundle	9.00	1.5	1 Day
3 Day Bundle	25.00	4.5	3 Days
7 Day Bundle	55.00	10.5	7 Days
30 Day Bundle	229.00	45	30 Days

(ii) MTC's Post-paid customers will qualify for 1x Streaming bundle per bill cycle at N\$0.00 cost, activated via a normal purchase. This will be a permanent tariff for the Post-paid plans where the 1st Streaming bundle purchased for the cycle would be free, subject to the below table; As per this table higher end service plans will qualify for bigger bundles. However, a customer is be able to choose any bundle equal to or lower than what they qualify for.

Validity MBs included	1 Day 1.5GB	3 Days 4.5GB	7 Days 10.5GB	30 Days 45GB
Select S	1 x Free Bundle: Choice 1Day only	Normal Fee	Normal Fee	Normal Fee
Select M	1 x Free Bundle: Choice of any bundle up to 3 Day bundle		Normal Fee	Normal Fee
Select L	1 x Free Bundle: Choice of any bundle up to 7 Day bundle			Normal Fee
Select XL	1 x Free Bundle: Choice of any bundle up to 30 Day bundle			
Duet M	1 x Free Bundle: Choice of any bundle up to 7 Day bundle			Normal Fee
Duet L	1 x Free Bundle: Choice of any bundle up to 30 Day bundle			
Mobiz 100	1 x Free Bundle: Choice 1Day only	Normal Fee	Normal Fee	Normal Fee
Mobiz 200	1 x Free Bundle: Choice 1Day only	Normal Fee	Normal Fee	Normal Fee
Mobiz 300	1 x Free Bundle: Choice of any bundle up to 3 Day bundle		Normal Fee	Normal Fee
Mobiz 600	1 x Free Bundle: Choice of any bundle up to 7 Day bundle			Normal Fee
Mobiz 900	1 x Free Bundle: Choice of any bundle up to 30 Day bundle			
Mobiz 1500	1 x Free Bundle: Choice of any bundle up to 30 Day bundle			
Mobiz 600 Duet	1 x Free Bundle: Choice of any bundle up to 7 Day bundle			Normal Fee
Mobiz 900 Duet	1 x Free Bundle: Choice of any bundle up to 30 Day bundle			
SmartShare 100	1 x Free Bundle: Choice 1Day only	Normal Fee	Normal Fee	Normal Fee
SmartShare 200	1 x Free Bundle: Choice of any bundle up to 3 Day bundle		Normal Fee	Normal Fee
SmartShare 300	1 x Free Bundle: Choice of any bundle up to 7 Day bundle			Normal Fee
SmartShare 600	1 x Free Bundle: Choice of any bundle up to 30 Day bundle			
Select Go	1 x Free Bundle: Choice 1Day only	Normal Fee	Normal Fee	Normal Fee
Select Up	1 x Free Bundle: Choice 1Day only	Normal Fee	Normal Fee	Normal Fee
Select Super	1 x Free Bundle: Choice of any bundle up to 3 Day bundle		Normal Fee	Normal Fee
Select Pro	1 x Free Bundle: Choice of any bundle up to 7 Day bundle			Normal Fee
Select Premium	1 x Free Bundle: Choice of any bundle up to 30 Day bundle			
MoBiz I	1 x Free Bundle: Choice 1Day only	Normal Fee	Normal Fee	Normal Fee
MoBiz II	1 x Free Bundle: Choice 1Day only	Normal Fee	Normal Fee	Normal Fee
MoBiz III	1 x Free Bundle: Choice 1Day only	Normal Fee	Normal Fee	Normal Fee
MoBiz IV	1 x Free Bundle: Choice of any bundle up to 3 Day bundle		Normal Fee	Normal Fee
MoBiz V	1 x Free Bundle: Choice of any bundle up to 7 Day bundle			Normal Fee
MoBiz VI	1 x Free Bundle: Choice of any bundle up to 30 Day bundle			
MoBiz VII	1 x Free Bundle: Choice of any bundle up to 30 Day bundle			
SmartShare Mini	1 x Free Bundle: Choice 1Day only	Normal Fee	Normal Fee	Normal Fee
SmatShare Multi	1 x Free Bundle: Choice of any bundle up to 3 Day bundle		Normal Fee	Normal Fee
SmartShare Maxi	1 x Free Bundle: Choice of any bundle up to 7 Day bundle			Normal Fee
SmartShare Mega	1 x Free Bundle: Choice of any bundle up to 30 Day bundle			

(iii) MTC shall inform the customer on the validity of their Streaming Bundles as follows:

- Streaming 1 Day Bundle - Upon the purchase of the bundle;
- Streaming 3 Day Bundle - 2 days before expiry and on the day of expiry of the bundle, and a notification once 80% and 100% of data usage quota is reached;
- Streaming 7 Day Bundle - 2 days before expiry and on the day of expiry of the bundle, and a notification once 80% and 100% of data usage quota is reached;
- Streaming 30 Day Bundle 2 days before expiry and on the day of expiry of the bundle, and a notification once 80% and 100% of data usage quota is reached.

(iv) The data volumes include both downloaded and uploaded data. A gigabyte is 1024 megabytes (MB).

(v) If, in MTC's reasonable opinion, a customer is deemed to be abusing the service in any way, such content creating or sharing content that is of an offensive or explicit nature, MTC may ask such a customer to moderate their behavior and, in extreme cases, MTC may block access to data services, or disconnect the customer.

(vi) The customer's connection speed will depend on various factors, inter alias USB Dongle, WiFi router or device used, the coverage in your area, the network conditions and other factors. Visit <http://www.mtc.com.na/coverage> for the MTC coverage map, call the call center on **130 or 120** for general queries, or visit any MTC MobileHome.

Condition 5

(i) MTC shall not be responsible in any way for claims, loss or damages (direct, indirect, consequential or otherwise), arising from the customer's use of the Promotion.

(ii) MTC reserves the right to suspend the customer's access to the campaign in the event that fraudulent activity is suspected, and if the outcome of an investigation proves that fraudulent activity did occur, MTC shall be entitled to terminate the campaign. Customers will not have a claim against MTC.

(iii) MTC may withdraw product or shorten the duration of the availability of the product in its sole and absolute discretion and will notify customers in advance if it chooses to do so. Customers will not have a claim against MTC in this event.

(iv) All standard Terms and Conditions of MTC apply.