

TERMS AND CONDITIONS

NetMan Prepaid Bundles

1. The NetMan Bundles will be available to Prepaid customers that are on the NetMan Instant and NetMan Home Prepaid Service Plans.
2. There are 3 NetMan Bundles:

Netman Prepaid Bundle Permanent

Product	Price N\$	Validity Hours
NetMan 1	31.00	24 (1 Day)
NetMan 3	85.00	72 (3 Days)
NetMan 7	159.00	168 (7 Days)

3. The data volumes include both downloaded and uploaded data. A gigabyte is 1024 megabytes (MB). The majority of our customers will not be impacted by the Fair Usage Policy. However, if you use the following applications, you are more likely to break the Fair Usage Policy: Peer-to-peer (P2P) file sharing software, P2P TV, streaming video services or software update services. Many of these applications continue to send and receive data constantly in the background. Even if you are not downloading a file, these applications may still be transferring data.
4. The customer can purchase NetMan Bundles via USSD (*682#) or SMS (147).
5. Customers can buy more than 1 bundle at the same time.
6. The expiry date of the Netman Bundle is always the longest period of validity, in other words, the validity does not accumulate.
7. Customers who still have a balance on an old data bundle, will use it until it is depleted or reaches its validity.
8. Prioritizing of Data Bundles:
 - a. NetMan Bundle with daily Validity period
 - b. New Data Bundle with Validity
 - c. Data bundle (if customer has previous data bundles prior to 17 November 2015)
 - d. Recharge Wallet
9. By subscribing to the qualifying products, the customer agrees to be bound by these Terms and Conditions.
10. Data included in any service plan, or any Data Bundle, cannot be used when the customer is roaming internationally.
11. MTC will not be held liable for any content that is of an offensive or explicit nature.
12. The customer's connection speed will depend on various factors, inter alia USB dongle, WiFi router or device used, the coverage in your area, the network conditions and other factors. Visit <http://www.mtc.com.na/coverage> for the MTC coverage map, call the Call Center on 130 for general queries, or visit an MTC MobileHome.
13. MTC may amend, modify or otherwise change the generic Terms and Conditions by giving 14 days' notice to the customer of its intention to amend the Terms and Conditions, by sending a SMS or publishing such changes on our Website or in the media. The customer will have the option to terminate the service after receipt of the notice of the publication. By continuing to subscribe to the service after receipt of the notice, the customer agrees to be bound by the amended Terms and Conditions. However, such change shall not adversely affect customers whose bundles are already in use until the bundle purchased depletes its validity.
14. MTC may amend, modify or otherwise change the charges to the product, by giving a prior notice to the customer, via SMS message or publishing such change on its Website or in the media, before the new conditions come into effect (prior to purchase). Should the customer decide to buy an bundle, he/she shall be deemed to have consented to such change. However, such change shall not adversely affect customers whose bundles are already in use until the bundle purchased depletes or its validity period is reached.
15. MTC will not be responsible in any way for claims, losses or damages (direct, indirect, consequential or otherwise), arising from the customer's use of the Promotion.
16. MTC reserves the right to suspend the customer's access to the campaign in the event that fraudulent activity is suspected, and if the outcome of an investigation proves that fraudulent activity did occur, MTC will be entitled to terminate the campaign. Customers will not have a claim against MTC.
17. MTC may withdraw the product, or shorten the duration of the availability of the product, in its sole and absolute discretion and will notify customers in advance if it chooses to do so. Customers will not have a claim against MTC in this event.
18. All standard Terms and Conditions of MTC apply.