

# MULTIPLE AWEH SUBSCRIPTION TERMS & CONDITIONS

1. By subscribing to the qualifying products, the customer agrees to be bound by these Terms and Conditions.
2. Customer may not have more than three Aweh subscriptions at a time.
3. Customers with any active Aweh subscription may additionally subscribe to either Aweh Prime or Aweh Super.
4. Customers may purchase Aweh Prime or Aweh Super as a second and/or third subscription.
5. Each Aweh subscription will only have 7 days of validity and shall expire on day 7.
6. Balance Enquiries will accumulate all the balances of the subscriptions and give the customer one balance for FREE data, minutes and SMS's for all the Aweh subscriptions active at that time.
7. To view the expiry dates of each Aweh, customers can dial \*682# and select option 1 and then 5.
8. On expiry of each Aweh subscription, customers will receive an SMS informing them of when their Aweh will expire.
9. Customers need to select the qualifying products in order to receive the benefits by following steps:
  - Aweh Super: SMS #SuperAweh# to 13400 or dial 13400 and select AwehSuper
  - Aweh Prime: SMS #Aweh# to 13400 or dial 13400 and select AwehPrime
10. Existing MTC Prepaid customers on other Prepaid plans that want to benefit from this product offering should do so by subscribing to any Aweh Product.
11. Free units as set out on the qualifying product will only be FREE for local usage and not when the customer is roaming internationally.
12. The applicable tariff plan rates for any other local data, voice or SMS usage shall apply, once FREE units are depleted.
13. The product offering does not cover the customer's OTT (WhatsApp or Facebook) subscription should the OTT (WhatsApp or Facebook) decide to charge for access to the application in the near future.

*Definition.*

*What does Over-the-Top Application (OTT) mean? An over-the-top (OTT) application is any app or service that provides a product over the Internet and bypasses traditional distribution. Services that come Over The Top are most typically related to media and communication and are generally, if not always, lower in cost than the traditional method of delivery.*
14. In the event that WhatsApp or Facebook launch new services and do not inform MTC within a reasonable period, customers will be charged for those services and MTC will not be held liable. MTC will ensure that it makes every effort to prevent this from happening, however MTC does not have full control of this service due to it being a third party service thus shall not accept liability for any such occurrences.
15. By registering for WhatsApp, MTC customers agree to abide by the WhatsApp and Facebook policies and conditions available on the websites of the OTT providers.
16. MTC will not be held liable for any content that is of an offensive or explicit nature.
17. Your connection speed will depend on various factors inter alias USB Dongle, WiFi router or device used, the coverage in your area and the network conditions and others. Visit <http://www.mtc.com.na/coverage> for the MTC coverage map or contact the call centre on 13000 or 12000 for general queries, or visit a MTC MobileHome.
18. MTC may amend, modify or otherwise change these Terms and Conditions in its sole and absolute discretion without notice to you and the amended version will be displayed in the same media as these Terms and Conditions. By continuing to participate in the campaign, you agree and understand that you will be bound by the amended Terms and Conditions.
19. MTC shall not be responsible in any way for claims, loss or damages (direct, indirect, consequential or otherwise), arising from your use of the Promotion.
20. MTC reserves the right to suspend your access to the campaign in the event fraudulent activity is suspected and if the outcome of an investigation proves that fraudulent activity did occur, MTC shall be entitled to terminate the campaign. Customers will not have a claim against MTC.