TERMS AND CONDITIONS OF THE REVAMPED MOBIZ SKY PACKAGES

1. The revamped Mobiz Packages will be available to all Business Postpaid Customers
2. The Revamped Mobiz Plans and units available are as follows:

Package name	Mobiz Sky II	Mobiz Sky III	Mobiz Sky IV	Mobiz Sky V	Mobiz Sky VI	Mobiz Sky VII
Price (N$)	199	299	499	699	899	1,499
Contract periods	12,24,36,48	12,24,36,48	12,24,36,48	12,24,36,48	12,24,36,48	12,24,36,48
Total Data Allocation (GB)	10,240	17,408	28,672	38,912	51,200	76,800
Voice Allocation min	300	400	700	1,300	1,500	3,500
SMS Allocation	200	300	600	900	1,000	3,000
International Wallet (N$)	-	-	10	20	40	200
Roaming Wallet (N$)	-	-	10	20	40	200

3. The Mobiz packages shall be offered on a 12, 24, 36 and 48-month basis.
4. New customers signing up for the revamped Mobiz plans will receive prorated units based on their activation date.
5. Existing customers migrating to the revamped plans will also receive prorated units.
6. Current customers who have already subscribed to the revamped plans will receive the full allocation of new units at the start of their next billing cycle.
7. As part of a promotional offer, MTC will provide an additional 10GB data bundle, valid for 90 days, to customers who activate or migrate to any of the revamped plans during the promotional period. Promotion period: 13 November 2025 to 11 February 2026 (both dates inclusive).
8. Free units as set out on the packages will only be free for local usage; and not when the customer is roaming internationally. The applicable tariff plan rates for any other local data usage shall apply.
9. The data volumes include both downloaded and uploaded data.
10. By subscribing to the qualifying products, the customer agrees to be bound by these Terms and Conditions.
11. MTC will not be held liable for any content that is of an offensive or explicit nature.
12. If, in MTC's reasonable opinion, a customer is deemed to be abusing the service in any way, such as creating or sharing content that is of an offensive or explicit nature, MTC may ask such a customer to moderate their behavior and, in extreme cases, MTC may block access to data services, or disconnect the customer.
13. The customer's connection speed will depend on various factors, inter alia USB Dongle, WiFi router or device used, the coverage in their area, the network conditions and other factors. Visit http://www.mtc.com.na/coverage for the MTC coverage map, call the Call Centre on 13000 or 12000 for general queries, or visit an MTC MobileHome.
14. MTC shall not be responsible in any way for claims, loss or damages (direct, indirect, consequential or otherwise), arising from the customer's use of the Promotion.
15. If fraudulent activity is suspected, MTC reserves the right to suspend the customer's access to the campaign or product, and if the outcome of an investigation proves that fraudulent activity did occur, MTC shall be entitled to terminate the campaign. Customers will not have a claim against MTC.
16. MTC, in its sole and absolute discretion, may withdraw the product, or shorten the duration of the availability of the product, and may notify customers in advance if it chooses to do so. Customers will not have a claim against MTC in this event.
17. All other standard Terms and Conditions of MTC apply.

make the connection mtc