

# ***New Starter Pack Activation Benefits***

## **Terms and Conditions**

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**By acquiring an MTC SIM Starter Pack the customer agrees to be bound by these Terms and Conditions.**

1. Upon activation of an MTC SIM Starter Pack, customers will receive free five (5) minutes valid for 3 days.
2. Upon the first recharge of N\$20 or more, customers will receive 30 minutes and 1GB of free data, which will both be valid for 7 days.
3. Upon the second recharge of N\$20 or more, customers will receive 2GB of free data, which will be valid for 7 days.
4. These benefits will only be available to all new MTC Pre-Paid customers.
5. These benefits are once-off, once you receive them it will not be loaded again unless you buy another sim card, register it, activate it and recharge.
6. These minutes can only be used for national calls and not international.
7. Customers can check their benefits by doing a balance enquiry via \*13100# or \*682# or via SMS 13100.
8. These changes are effective from 13 November 2024.
9. Free units as set out on the qualifying product will only be FREE for local usage; and not when the customer is roaming internationally. The applicable tariff plan rates for any other local data usage shall apply.
10. MTC will not be held liable for any content that is of an offensive or explicit nature.
11. A customer's connection speed will depend on various factors inter alia USB Dongle, WiFi router or device used, the coverage in the customer's area and the network conditions and others. Visit <http://www.mtc.com.na/coverage> for the MTC coverage map or call the call centre on 13000 or 12000 for general queries or visit a MTC MobileHomes.
12. MTC may amend, modify or otherwise change these Terms and Conditions in its sole and absolute discretion and the amended version will be displayed in the same media or on MTC's website. By continuing to participate in the promotion, the customer agrees and understands that it will be bound by the amended Terms and Conditions.
13. MTC shall not be responsible in any way for claims, loss or damages (direct, indirect, consequential or otherwise), arising from a customer's participation of the promotion.
14. MTC reserves the right to suspend the customer's access to the promotion in the event fraudulent activity is suspected and if the outcome of an investigation proves that fraudulent activity did occur, MTC shall be entitled to terminate the promotion or permanent tariff. Customers will not have a claim against MTC.
15. MTC may withdraw the promotion or shorten the duration of the availability of this promotion in its sole and absolute discretion and will notify customers if it chooses to do so. Customers will not have a claim against MTC in this event.
16. MTC reserves the right to review and change the Terms and Conditions of the promotion or cancel it altogether.
17. MTC reserves the right to disqualify any customer from participating in this promotion considering any malpractice or manipulation or abuse that MTC believes to have taken place.
18. MTC shall not be responsible for claims, loss, or damages (direct, indirect, consequential, or otherwise), arising from the customer's participation in the promotion.
19. All MTC standard Terms and Conditions and credit policy applies.

make the connection

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