

AWEH YoVoice, YoData and Ultra Terms & Conditions

PLEASE PAY SPECIAL ATTENTION TO THE CONDITIONS NOTED BELOW AS PARTICIPATION IN THIS COMPETITION WILL CONSTITUTE AS AN AGREEMENT AND YOU ARE REQUIRED TO COMPLY WITH THESE TERMS AND CONDITIONS.

- The promotion shall be available to all MTC customers. By subscribing to the qualifying products, the customer agrees to be bound by these Terms and Conditions
- Herewith is a table calibration of the tariffs applicable during the promotional period:

AWEH YVOICE				AWEH YODATA				AWEH ULTRA	
Validity	7 Days			30 Days	7 Days			30 Days	30 Days
	Small	Medium	Large	YoVoice 30	Small	Medium	Large	YoData 30	Ultra 30
Price	15.00	39.00	79.00	249.00	15.00	39.00	79.00	249.00	249.00
Minutes	150	450	1000	3000	30	60	100	300	1500
SMS	250	750	1100	4100	40	70	120	250	1100
Data MB	50	150	350	1024	500	2000	5000	18000	15000

- Herewith a calibration of the permanent tariff:

AWEH YVOICE				AWEH YODATA				AWEH ULTRA	
Validity	7 Days			30 Days	7 Days			30 Days	30 Days
	Small	Medium	Large	YoVoice 30	Small	Medium	Large	YoData 30	Ultra 30
Price	15.00	39.00	79.00	249.00	15.00	39.00	79.00	249.00	249.00
Minutes	150	450	1000	3000	30	60	100	300	1500
SMS	250	750	1000	4000	30	60	100	150	1000
Data MB	50	150	350	1024	500	2000	5000	18000	15000

- The Promotion will run from 30 March 2023 to 27 June 2023 both days included
- Customers need to migrate to the qualifying products during the promotion period to receive the benefits of this campaign. Customers should be active and have a positive balance to access these Aweh bundles.
- Free units as set out on the qualifying product will only be FREE for local usage; and not when the customer is roaming internationally. The applicable tariff plan rates for any other local data usage shall apply.
- Existing MTC Prepaid customers on other Prepaid plans that want to benefit from the campaign should follow the following steps:
 - Or dial *682# and select Aweh and the Aweh bundle of the customer's choice.
 - Or purchase and Aweh Recharge voucher for the Aweh bundle of the customer's choice.
 - Or dial 13400 and follow the prompts
- Customers on the old packages will be able to purchase Super, Prime AwehYoVoiceM, L, 30 YoDataM, L, 30 and Ultra30 as multiples. Customers on the new Aweh bundles will be able to purchase Super, Prime AwehYoVoiceM, L, 30 YoDataM, L, 30 and Ultra30 as multiples. Customers may subscribe to three Aweh bundles at any given time as per above.
- Each Aweh subscription will only have either 7 or 30 days validity depending on the Aweh bundle that has been purchased.
- Balance Enquiry will accumulate all the balances of the subscriptions and give the customer one balance for Free data, minutes and SMS's for all the Aweh subscription.
- To view the expiry dates of each Aweh customers can dial *682# and select option 1 and then 5.
- On expiry of each Aweh subscription, customers will receive an SMS informing them of when their Aweh will expiry date.
- MTC will not be held liable for any content that is of an offensive or explicit nature.
- A customer's connection speed will depend on various factors inter alias USB Dongle, WiFi router or device used, the coverage in the customer's area and the network conditions and others. Visit <http://www.mtc.com.na/coverage> for the MTC coverage map or call the call centre on 130 or 120 for general queries, or visit a MTC MobileHomes.

make the connection

mtc

15. MTC may amend, modify or otherwise change these Terms and Conditions in its sole and absolute discretion and the amended version will be displayed in the same media or on MTC's website. By continuing to participate in the promotion, the customer agrees and understands that it will be bound by the amended Terms and Conditions.

16. MTC shall not be responsible in any way for claims, loss or damages (direct, indirect, consequential or otherwise), arising from a customer's participation of the promotion.

17. MTC reserves the right to suspend the customer's access to the promotion in the event fraudulent activity is suspected and if the outcome of an investigation proves that fraudulent activity did occur, MTC shall be entitled to terminate the promotion or permanent tariff. Customers will not have a claim against MTC.

18. MTC may withdraw the promotion or shorten the duration of the availability of this promotion in its sole and absolute discretion and will notify customers if it chooses to do so. Customers will not have a claim against MTC in this event.

19. MTC reserves the right to review and change the Terms and Conditions of the promotion or cancel it altogether.

20. MTC reserves the right to disqualify any customer from participating in this promotion considering any malpractice or manipulation or abuse that MTC believes to have taken place.

21. MTC shall not be responsible for claims, loss, or damages (direct, indirect, consequential, or otherwise), arising from the customer's participation in the promotion.

22. All MTC standard Terms and Conditions and credit policy applies.

make the connection

mtc