

BLACK FRIDAY AND CYBER MONDAY CAMPAIGN

TERMS & CONDITIONS

CONDITION 1

i) All valid Pre- and Post-paid MTC Subscribers can participate in any of the Black Friday campaigns on condition that they are in active status.

Black Friday Recharge Campaign

CONDITION 2

i) Recharge with any amount on 26 November 2021 only and get the same amount in Free money.

ii) The Free Money value is calculated based on the amount that is added to the customer's balance. Recharge vouchers include VAT of 15%. The Free Money value is equal to the Recharge Value Excluding VAT e.g. if a customer recharge with an N\$180.00 he/she will receive N\$156.52 Free money.

iii) Mobile Banking Recharges will get the same amount less VAT that they recharge with.

iv) Customers will get a SMS informing them of their recharge including their new balances and free money balance. This SMS will be received immediately on completion of the recharge.

v) Free Money is valid until 23:59:59 on 29 November 2021. Any unused Free money will be forfeited after this time.

vi) The Free Money will have priority over any other benefit and will be consumed first unless the customers have another bundle that have an expiry date less than the 23:59:59 on 29 November 2021. In that case it will have priority over the free money and there after the free money will be used. Free Money can only be used for MTC-MTC Voice calls or SMS.

vii) Free Money CANNOT be used to purchase International Voice Bundles, Data Bundles etc, cannot be used for Data events or to migrate to any other class of service (COS).

viii) Free Money CANNOT be used to purchase any Aweh products, Oka Aweh Aweh Go, Aweh Gig, Aweh, Super Aweh or Aweh O-Yeah.

ix) Free Money CANNOT be transferred.

CYBER MONDAY TAAMBA GIFTING

CONDITION 3

i) Any customer who Gifts a 60-Day Data bundle on 29 November 2021 will receive the same bundle for him/herself (Party A) in addition to the gifted bundle received by Party B for free.

ii) The Data bundle validity for both bundles will remain as is, 60 Days.

iii) Data included in any service plan, or any data bundle, cannot be used when the customer is roaming internationally.

iv) The data volumes include both downloaded and uploaded data. A gigabyte is 1024 megabytes (MB).

CONDITION 4

i) By subscribing to the qualifying products, the customer agrees to be

make the connection



bound by these Terms and Conditions.

ii) MTC will not be held liable for any content that is of an offensive or explicit nature.

iii) If, in MTC's reasonable opinion, a customer is deemed to be abusing the service in any way, such content creating or sharing content that is of an offensive or explicit nature, MTC may ask such a customer to moderate their behavior and, in extreme cases, MTC may block access to data services, or disconnect the customer.

iv) The customer's connection speed will depend on various factors, inter alias USB Dongle, WiFi router or device used, the coverage in your area, the network conditions and others factors. Visit <http://www.mtc.com.na/coverage> for the MTC coverage map, call the call center on 13000 or 12000 for general queries, or visit an MTC MobileHome.

v) MTC shall not be responsible in any way for claims, loss or damages (direct, indirect, consequential or otherwise), arising from the customer's use of the Promotion.

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vii) MTC reserves the right to suspend the customer's access to the campaign in the event that fraudulent activity is suspected, and if the outcome of an investigation proves that fraudulent activity did occur, MTC shall be entitled to terminate the campaign. Customers will not have a claim against MTC.

viii) MTC may withdraw product or shorten the duration of the availability of the product in its sole and absolute discretion and will notify customers in advance if it chooses to do so. Customers will not have a claim against MTC in this event.

ix) All standard Terms and Conditions of MTC apply.