

MTC E-Voucher

TERMS & CONDITIONS

Tango E-Voucher together with any services or facilities required and provided for the use thereof (collectively and individually hereinafter referred to as "Tango Products") are sold on the following terms and conditions.

1. Tango E-Vouchers shall be used strictly in accordance with the User Instructions and Guidelines provided with the relevant Tango Product or subsequently notified to purchasers or users, as the case may be, by Mobile Telecommunications Limited (MTC).
2. Tango E-Vouchers are purchased and used at the sole risk of any purchaser or user, as the case may be, who shall have no claim of whatsoever nature and from whatever cause arising from or in connection with the use thereof, and more specifically also not against the seller or MTC. No guarantees, warranties or representations, expressed or implied, regarding the condition, merchantability or fitness or Tango Products for any particular use or purpose are made.
3. There are no age restrictions on those who qualify to buy and resell Tango E-Vouchers. Only minors will not be allowed to trade.
4. There will be a vetting process done before one can become a re-seller of the E-Vouchers.
5. No SME/Businesses who has Corporate contracts will be allowed to resell the E-Vouchers under the pretext of being a vendor, with the aim of redistributing the bulk discounted airtime monthly to their Employees.
6. Those who reside in rural areas with no access to MTC MobileHomes in a close radius are encouraged to make use of this service.
7. Vendors who make use of the E-Vouchers for reselling get 6% commission on the sale, with the recommended minimum quantity for bulk on -selling being from N\$500-N\$1000.
8. How long will this E-Vouchers be valid after purchase?
 - Airtime does not expire.
9. Is there a possibility that a customer may not be able to reactivate the E-Voucher once it has expired and if so, what leads to this stage?
 - It does not expire.
10. As regards Tango E-Vouchers, including any 'free airtime' sold with certain Tango "Vouchers", it is recorded that:
 - i. The terms and conditions pertaining to the use of the Vouchers/E-Voucher, including any services or facilities provided in connection with such Voucher may at any time be changed by MTC and more specifically the tariffs on the basis of which available airtime is determined;
 - ii. The credit established under a Voucher/E-Voucher shall be used exclusively in conjunction with an MTC Subscriber Identification Module Card (SIM Card);
 - iii. No itemized bills or accounts for and in respect of telephone calls made using a Tango Product shall be provided, and no obligation shall arise to the seller or MTC to provide proof of how the value acquired through a Voucher had been utilized, or of any telephone calls made or received through a Tango Product.
11. The tariffs on the basis of which charges are debited for the use of airtime with Tango Products are set out under TARIFFS in this Tango Users Guide. MTC reserves the right to alter, upon notice that MTC may determine in its own discretion, the said tariffs or units.
12. MTC will make all reasonable efforts to ensure that the network on which Tango Products are operated is available while a credit is available under a Tango Voucher/ E-Voucher. However, MTC does not warrant the continued availability of any calls being discontinued for any reason whatsoever.
13. All standard Terms and Conditions of MTC apply.

make the connection

