

MTC SPECTRA HOME: "REFER-A-FRIEND" CAMPAIGN

TERMS & CONDITIONS

1. MTC will be running a "Refer a friend" campaign from 22 September 2022 to 21 December 2022, both days included. Wherein existing Spectra Home customers that successfully refer a "friend" or a "family" member as a new Spectra Home customer, will qualify for a payment holiday for their monthly subscription payment.

2. In order for a referring customer to benefit from the campaign, they need to be an existing Spectra Home customer and their account must be paid up to date.

3. The campaign is only applicable to successful referrals made on 24-months and 36-months Spectra Home packages. The application for Spectra Home packages can be done on the MTC website <https://mtc.com.na/spectra>.

4. The table below depicts the Spectra Home packages that can be referred by a customer to qualify for the payment holiday:

Package	Link Speed (Mbps)	24 months	36 months
Spectra 5	5	NAD 375.06	NAD 359.10
Spectra 10	10	NAD 469.06	NAD 449.10
Spectra 25	25	NAD 732.26	NAD 701.10
Spectra 50	50	NAD 1 033.06	NAD 989.10

5. A referring customer will only be eligible for a payment holiday, if the referred customer successfully signs up for the aforesaid packages.

6. Upon successfully referring a new customer, the referring customer will get a minimum of a one-month payment holiday and a maximum of a three-month payment holiday depending on the number of customers they successfully refer:

Number of successful referrals made	Payment holiday (months)
2	1
4	2
6	3

7. A referring customer is limited to a minimum of 2 referrals and may not make more than 6 referrals during the campaign period.

8. A credit will be passed on to the referring customer's account, with no charges on their account during the payment holiday period.

9. The credit passed on to the referring customer's account is non-transferable, non-refundable and cannot be exchanged for cash.

10. The campaign is applicable to Spectra Home customers only, corporate entities/bodies, Spectra resellers and Spectra Home accounts that are paid for by corporate entities are not eligible for this campaign.

11. The referring customer agrees to be bound by these Terms and Conditions by subscribing to this service during the campaign.

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12. The referring customer agrees that their monthly subscription payments during the payment holiday period will be deferred in accordance with Clause 6 above and their monthly subscription payments will continue accordingly after such payment holiday period.

13. MTC reserves the right to review and change the Terms and Conditions of the campaign or cancel it altogether.

14. MTC reserves the right to disqualify any customer from participating in this promotion considering any malpractice or manipulation or abuse that MTC believes to have taken place.

15. MTC shall not be responsible in any way for claims, loss, or damages (direct, indirect, consequential or otherwise), arising from the customer's use of the promotion.

16. Should your account fall into arrears after the promotional period MTC shall not be held liable.

17. Application for Spectra Home installation is subjected to applicable Body Corporate rules and the onus is on the applicant to get the required approval from the Body Corporate for MTC Spectra Home installation.

18. Customers are bound and subjected to the MTC Subscriber's Agreement for Spectra and MTC's General Terms & Conditions.

19. MTC's standard credit policy applies.

