

MTC MEGA SUMMER SPIN&WIN CAMPAIGN

TERMS & CONDITIONS

1. By entering this Campaign, a customer is indicating they have read, understand and agree to be bound by these terms and conditions.

ELIGIBILITY

2. This campaign is open to Namibian citizens and/or permanent residents who are either MTC Postpaid, including Corporate clients or Prepaid customers, same shall be limited to all Select, Duet, Mobiz Voice.

MTC 1on1 and SmartShare Voice packages.

2.1. The following are ineligible

- (i) all permanent and temporary MTC employees;
- (ii) the spouse, parent, child or sibling of an MTC employee;
- (iii) all MTC Machine to Machine (M2M) customers; (iv) all customers utilizing data-based plans, i.e. Netman, Mobiz and SmartShare;
- (iiv) any person who MTC has previously notified is not permitted to enter its Campaign(s).

2.2. Should the winner be a minor, being under the age of 18 or under the custody and control of his or her parent(s) or guardian, then the minor shall provide full particulars and proof of identification of said parent(s) or guardian to whom the Prize will be delivered. Such particulars and proof shall state, inter alia, the nature of the relationship between the winner and the parent(s) or guardian concerned. Such Prize shall be registered in the name of the parent or legal guardian.

CAMPAIGN PERIOD

3. The Spin&Win Campaign will run for six (10) weeks, from 9 December 2021 until 15 February 2022, both days included.

4. The Spin&Win Campaign is based on a spin and win game play and will give customers a chance to win instant daily airtime prizes and free entry into a Grand Prize draw to win 1 of 10 Cars.

5. MTC reserves the right to amend or extend the campaign period at any time by posting the updated promotional period and amend the prize table, if necessary.

make the connection



HOW TO ENTER

- 6.** To enter this Campaign, eligible customers must, during the Campaign period. The customers can simply top-up with airtime or purchase selected data bundles to receive spins and access the Spin&Win application. This will enable customers to gain spins and/or tokens.
- 7.** Each spin will provide a customer only one spin and one entry into the weekly draw. This means the more a customer spins, the higher your chance to be randomly selected as one of the 5 finalists into the final draw.
- 8.** Customers can access the campaign through the MyMTC App or by dialing *111#. Please ensure you have the latest updated MyMTC App installed.
- 9.** As a condition to entry, the customer agrees to receive future correspondence from MTC from time-to-time.
- 10.** Any entry made on behalf of a customer by a third party will be invalid, unless the customer requires assistance from a third party due to disability or by virtue of that person being a minor.

LIMITS ON ENTRY

- 11.** There shall be no limits on entry.

DRAW DETAILS

- 12.** All Spin&Win customers will automatically be entered into the pool for a chance in to the final draw, however at the end of every week, 5 finalists will be randomly selected from the entire pool of eligible entries.
- 13.** The weekly draws will be run from each Wednesday to Tuesday, 5 finalists will be randomly selected every Wednesday.
- 14.** The five (5) randomly selected customers will take part in a random key selection and key/car lock matching to determine the car winner, and this will be televised weekly.
- 15.** The 5 customers will be contacted in advance to take part in the live MTC Mega Spin&Win TV show for and stand a chance to win a brand-new car.
- 16.** The five (5) customers may nominate a proxy to represent them in the final a random key selection and key/car lock matching TV show, should they be unable to attend.
- 17.** MTC reserves the right to draw reserves in the event of an invalid entry.

18. The weekly draws will be conducted and verified by an internal auditor.

19. The television draws for the car will be conducted and verified by an external independent auditor.

20. The decision of the external independent auditors is final and binding and no further correspondence will be entertained in this regard.

CUSTOMER NOTIFICATION

21. The weekly 5 finalists will be informed within 24 hours at the end of each week, and should inform MTC in writing should they want a present a proxy- with the details such proxy - to represent them. MTC will attempt to call the customer 3 times within 24 hours, failing which they will forfeit their chance and the next customer will be called.

22. The weekly winners will collect their cars at a handover ceremony after the campaign has ended at a time and a place as determined by MTC. Any prizes not claimed and collected within 5 (five) calendar days of the pre-arranged handover ceremony may be forfeited at MTC's discretion.

PRIZES

23. The number of spins will be allocated based on the following airtime and data bundles purchases;

Airtime Top Up via any Channel	Number of free Spins
< NAD10	1
>NAD10 - NAD50	2
>NAD50 - NAD150	3
>NAD150	4

24. Bundle Purchases:

Data Bundle Purchases	Number of free Spins	
	Via MyMTC App	Via USSD
Any TikTok Bundle	2	1
Any Streaming Bundle	2	1
Data Bundles (40MB-80MB)	3	2
Data Bundles (400MB-800MB)	5	4
Data Bundles (1.5GB-3GB)	6	5
Data Bundles (15GB)	10	7

25. As per the table above, bundle purchases via the MyMTC App will provide more spins.

26. The number of Spins will be allocated within 1 hour of purchasing a qualifying bundle or airtime.

27. For each spin customer/s gains one free entry into the weekly draw for each spin which gives you a chance to win one of five brand new Cars every month.

28. A total of 10 cars are up for grabs during the full campaign period.

29. Customers stand a chance to win the following daily instant prizes:

1 Airtime worth the following:

- N\$5.00
- N\$10.00
- N\$50.00
- N\$100.00

29.2

Free Spins/Tokens:

- 3 Free Spins
- 5 Free Spins

29.3 The grand prize herein shall be ten (10) cars. The weekly grand prize winner will be determined by a random key selection and key/car lock matching mechanism to determine the final winner out of the 5 finalists.

GENERAL

30. As proof of ownership, the winner may be required to produce the handset and SIM card used to participate in the competition, along with the winner's legal identification document. In addition to the aforesaid, the customer must be a registered MTC customer, as such the SIM card in question must be registered in their name.

31. If there is a dispute regarding the identity of a customer, MTC reserves the right in its sole discretion, to determine the identity of the customer.

32. A customer can win only one grand prize. Once a customer has won a car, they will be disqualified from the rest of the car draws.

33. If for any reason, any prize is unavailable due to reasons beyond MTC's control, MTC may at its discretion, reserves the right to substitute the prize with a prize of the equivalent value and/or specification.

34. By participating in the campaign, customers agree and authorize MTC - for the purposes of this Campaign - to identify, be announced as the winner's, have their names, images or photographs taken and published in the media which may include print, television, press and internet (at no additional cost to MTC). Failing to agree will result in such a customer forfeiting the prize to the next alternative winner and such customer/s will have no claim against MTC whatsoever.

35. Winners shall be required to sign acknowledgement of receipt of the prize.

36. Winners are further required to service the cars at their own cost.

37. MTC will do all vehicle licensing and registrations on behalf of the winners.

38. The cars cannot be transferred or exchanged for its cash value.

39. Once the winners have taken possession of their prizes, all risk and responsibility associated with the prizes passes to the winner and MTC will in no way take responsibility or assume any liability for, or in connection with, the prizes or the use thereof.

40. All risks in the prizes pass to the winner upon the handover of the car. Where necessary, the winner shall ensure that all prizes are insured against all risks including damage to the prize as well as damage to third party property and persons. Such insurance is for the cost of the customer and neither MTC nor any other party associated with the competition will be liable for the costs thereof or be liable should such insurance not be taken.

41. MTC reserves the right, at its discretion, to change, modify, add, or remove portions of these terms and conditions at any time by posting the amended conditions.

42. MTC reserves the right to disqualify any customer from participating in this campaign in light of any malpractice or manipulation or abuse that MTC believes to have taken place.

43. MTC shall not be responsible in any way for claims, loss or damages (direct, indirect, consequential or otherwise), arising from the customer's use of the Campaign.

44. Customers shall not be entitled to claim for compensation, and MTC shall not be bound by any errors or omissions contained in any announcement or publication, whether typographical, printing or otherwise or any publication or announcement of campaign in a Draw (where the announcement or publication is made before the prizes are handed over).

45. Errors and Omissions expected.

46. MTC's decision is final, and no indulgence by customers will be entertained.

47. The Campaign is also subject to, and must be read in conjunction with, MTC's general terms and conditions.