

MTC STREAMING BUNDLES

TERMS & CONDITIONS

Condition 1

- i. The offer is open to all active pre-paid and post-paid customers, excluding customers that utilise Data and Legacy based service plans.
- ii. These Bundles are dedicated only for Streaming traffic through the DStv, Showmax, YouTube, Netflix, as well as NBC Plus Applications and are volume-based, with validity periods of 1 day, 3 days, 7 days, and 30 days, and will be restricted to 480p video streaming quality.

Condition 2

- i. Customer may purchase the Streaming Bundle via USSD (*682#) or via the MTC App.
- ii. Expiry dates of the Data Bundle shall always be the longest period of validity, in other words, the validity does not accumulate.
- iii. Prioritising of Streaming Bundle:
 - a. Streaming Bundles (shortest validity);
 - b. Free Bundles;
 - c. Data Bundles;
 - d. Recharge/Available credit wallet.

Condition 3

- i. By subscribing to the qualifying products, the customer agrees to be bound by these Terms and Conditions.
- ii. Data included in any service plan, or any Data Bundle, cannot be used when the customer is roaming internationally.
- iii. MTC will not be held liable for any content that is of an offensive or explicit nature.

Condition 4

- i. The Streaming Bundles will be valid for either 1 day, 3 days, 7 days, or 30 days from the date of purchase, as per the table below:

Offer	Price (NAD)	Data Volume (GB)	Validity
1 Day Streaming Bundle	9.00	1.5	1 Day
3 Day Streaming Bundle	25.00	4.5	3 Day
7 Day Streaming Bundle	55.00	10.5	7 Day
30 Day Streaming Bundle	229.00	45.0	30 Day

- ii. MTC shall inform the customer on the validity of their Streaming Bundles as follows:
 - Streaming 1 Day Bundle - Upon the purchase of the Bundle;
 - Streaming 3 Day Bundle - 2 days before expiry and on the day of expiry of the Bundle, and a notification once 80% and 100% of data usage quota is reached;



- Streaming 7 Day Bundle - 2 days before expiry and on the day of expiry of the Bundle, and a notification once 80% and 100% of data usage quota is reached;
- Streaming 30 Day Bundle 2 days before expiry and on the day of expiry of the Bundle, and a notification once 80% and 100% of data usage quota is reached.

iii. The data volumes include both downloaded and uploaded data. A gigabyte is 1024 megabytes (MB).

iv. If, in MTC's reasonable opinion, a customer is deemed to be abusing the service in any way, such content creating or sharing content that is of an offensive or explicit nature, MTC may ask such a customer to moderate their behaviour and, in extreme cases, MTC may block access to data services, or disconnect the customer.

v. The customer's connection speed will depend on various factors, inter alias USB Dongle, Wi-Fi router or device used, the coverage in your area, the network conditions, and other factors. Visit <http://www.mtc.com.na/coverage> for the MTC coverage map, call the call centre on 13000 or 12000 for general queries, or visit any MTC Retail Store.

Condition 5

- MTC shall not be responsible in any way for claims, loss or damages (direct, indirect, consequential or otherwise), arising from the customer's use of the Promotion.
- MTC reserves the right to suspend the customer's access to the service in the event that fraudulent activity is suspected, and if the outcome of an investigation proves that fraudulent activity did occur, MTC shall be entitled to terminate the service. Customers will not have a claim against MTC.
- MTC may withdraw product or shorten the duration of the availability of the product in its sole and absolute discretion and will notify customers in advance if it chooses to do so. Customers will not have a claim against MTC in this event.
- All standard Terms and Conditions of MTC apply.