

MTC SHOWMAX BUNDLES SUBSCRIPTION

TERMS & CONDITIONS

Condition 1

- i. The offer is open to all active pre-paid and post-paid customers limited to all voice packages in the Select, Duet, Mobiz Voice and SmartShare Voice groups and Capped Data plans, excluding customers that utilise Netman Time, Netman, Mobiz and SmartShare TurboBoost Data plans and other voice packages.
- ii. The offer will allow customers to pair a Showmax subscription plus data dedicated only for streaming traffic on Showmax. This will only be available to Mobile Users and Capped Data Plans users. The Showmax subscription will be available in four Showmax subscription options namely Showmax Mobile and Showmax Pro Mobile for Mobile Users as well as Showmax and Showmax Pro for Capped plans.
- iii. Streaming quality is HD quality for all devices.

Condition 2

- i. The Showmax Subscription is available for purchase via USSD (*682#) or via the MyMTC Mobile App.
- ii. Charging Priority of bundles after Showmax Subscription bundle is depleted:
 - a. Streaming Bundles;
 - b. Free Bundles;
 - c. Data Bundles;
 - d. Recharge/Available credit Wallet. (for mobile only)
- iii. Expiry dates of the Data Bundle shall always be the longest period of validity, in other words, the validity does not accumulate.

Condition 3

- i. By subscribing to this product, the customer agrees to be bound by these Terms and Conditions.
- ii. Data included in any service plan, or any data bundle, cannot be used when the customer is roaming internationally.
- iii. MTC will not be held liable for any content that is of an offensive or explicit nature.

Condition 4

- i. The Showmax Subscription is valid for 30 days, including data. Customers will only be allowed one (1) subscription every 30 days. See table below:

Offer	Campaign Price (NAD)	Promotional Date (GB)	Permanent Data (GB)	Validity
Showmax Mobile	49	2	1	30 Day
Showmax Mobile Pro	169	5	3	30 Day
Showmax Home	99	4	2	30 Day
Showmax Home Pro	295	10	5	30 Day

Showmax Home and Home Pro for Capped plans 250GB and 1024GB customers will receive the Subscription at no cost

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- ii. MTC shall inform the customer on the validity of their Bundled Subscription as follows:
 - Upon the purchase of the bundle;
 - 7 days before expiry and on the day of expiry of the bundle,
 - 2 days before expiry and on the day of expiry of the bundle,
- iii. MTC shall inform the customer on their Subscription data as follows: a notification once 80% and 100% of data usage quota is reached.
- iv. The data volumes include both downloaded and uploaded data.
- v. If, in MTC's reasonable opinion, a customer is deemed to be abusing the service in any way, such content creating or sharing content that is of an offensive or explicit nature, MTC may ask such a customer to moderate their behaviour and, in extreme cases, MTC may block access to data services, or disconnect the customer.

The customer's connection speed will depend on various factors, inter alia USB Dongle, WiFi router or device used, the network coverage in the area, the network conditions, and other factors. Visit <http://www.mtc.com.na/coverage> for the MTC coverage map, call the call centre on 13000 or 12000 for general queries, or visit any MTC MobileHome.

Condition 5

- i. MTC shall not be responsible in any way for claims, loss, or damages (direct, indirect, consequential, or otherwise), arising from the customer's use of the Promotion.
- ii. MTC reserves the right to suspend the customer's access to the service in the event that fraudulent activity is suspected, and if the outcome of an investigation proves that fraudulent activity did occur, MTC shall be entitled to terminate the service. Customers will not have any claim against MTC.
- iii. MTC may withdraw product or shorten the duration of the availability of the product in its sole and absolute discretion and will notify customers in advance if it chooses to do so. Customers will not have any claim against MTC in this event.
- iv. All standard Terms and Conditions of MTC apply.

Condition 6

- i. Showmax may, in its sole discretion, offer vouchers ourselves or through our business arrangements with third parties ("promotional or voucher partners"), to selected Subscribers which enable Subscribers to access the Showmax Service for a discounted rate subject to our terms and conditions and that of our promotional or voucher partners (as the case may be). Should this be applicable to you, please take note of these additional terms and conditions of the promotional and voucher partners. The terms and conditions relating to such vouchers and Showmax will be disclosed on the Showmax Website or in other communications made available to you.
- ii. Should you subscribe to Showmax with a voucher at any time and should the period of use therein expire, you will thereafter be billed in accordance with these terms and conditions with the payment details you provided us.
- iii. We may also introduce a number of different subscription plans or options, including special promotional plans with different conditions and limitations. Any materially different terms from those described in these Showmax Terms will be disclosed on the Showmax Website or in other communications made available to you. Unless otherwise stated, the **Showmax terms and conditions - Global** shall remain in full force and effect to Showmax.

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