TIKTOK BUNDLES FAQs

What are the validity and options available for TikTok bundles?

Price NAD	Validity	Bundle Volume
5	1 day	800MB
20	7 days	3.5GB
50	30 days	9.5GB

How can I buy these bundles?

Customers can buy these bundles by dialling *682#, and selecting the "Bundles" option.

Who can buy these bundles?

a.   Both Prepaid and Post-paid customers, except TurboBoost and Netman Time customers can buy TikTok bundles.

b.   Only Post-paid customers on the specified packages who can already buy the PostPaid specific Package data bundles.

Can I transfer or buy TikTok bundles for someone else?

No, you won't be able to transfer or buy these bundles for someone.

If I do a direct top-up or airtime transfer to someone, will they be able to use it to purchase a TikTok bundle?

Yes, customers can purchase a TikTok bundle with their available credit.

Which data will be used first?

a.   Post-paid: TikTok bundle (shortest validity), Free bundles, Data bundle, Out of bundle (OoB).

b.   Pre-paid: Happy Hour, TikTok bundle (shortest validity), Aweh Data, Free data bonus (if present), Data bundle, OoB.

Can I buy multiple TikTok bundles?

Yes, customers can purchase as many TikTok bundles as they want. However, the bundles will not extend the validity of the 60 Days and 120 Days Data bundles and TikTok bundles validity dates will not be cumulative, meaning the longest (latest TikTok bundle) date will apply.

Can I browse the internet with my TikTok Bundles?

No, TikTok bundles will strictly be usable for TikTok traffic.

How can I activate my free TikTok Bundles if I am a Post-paid subscriber?

All eligible Post-paid packages qualify for 1x free 7 Day TikTok bundle per bill cycle. This bundle is automatically activated once you use TikTok during the new bill cycle thus the validity only starts once the customer starts using the bundle.

Can an eligible Post-paid customer buy more TikTok bundles?

Yes, PostPaid customers can buy additional bundles while they still have their free bundle, although the free TikTok bundle will have first usage priority.

Are these bundles unlimited?

No, the bundles are volume based with limited validity. This means each bundle has limited data as per point 1. If the data is not depleted within the validity period, you will lose your data if the bundle expires.

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