



NORED BRINGS ON MTC FOR DIGITAL TRANSFORMATION

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21 October 2021 – Ondangwa – With a customer base above a million customers stretching from the mouth of Kunene river in the Kunene region until the banks of Zambezi river, Northern Regional Electricity Distribution Company (NORED) the country's biggest power utility by area and size and Namibia's premier digital enabler, MTC, today (21 October 2021) partnered in a Memorandum of Understanding (MOU) which will see the two entities bring about collaboration towards digitally transforming the electricity industry to benefit and bring more value in the electricity supply industry.

At the MOU signing event, the leadership of the two entities officially subscribed to a strategic and smart collaboration, asserting that it is through such partnership that meaningful impact towards socio-welfare and economic transformation can be achieved.

MTC Managing Director, Dr Licky Erastus highlighted the importance of adopting the latest technology as a country. "As future oriented leaders, adopting digitalisation in our operations is NOT merely key to avoid becoming redundant, but also key to ensuring that we enhance the lives of our people, and maintaining our customer-oriented status quo."

"As entities, we are required to enhance our service provision to our stakeholders and this can only be realised if we leverage the latest and relevant technologies that strengthen our competencies in today's digital era."

Under the MOU, MTC will be working with NORED with intention to digitally transform the Electricity Industry with smart solutions in areas such as:

Smart grid support; capacity adequacy and security of supply, improving efficiency and transparency of service delivery; improving and aligning processes and systems; transforming transaction services; enhancing data-driven business process; better access to, management and protection of information; enhancing citizen satisfaction and trust; and supporting and nurturing local digital innovation and solutions."

NORED Chief Executive Officer, Mr. Fillemon Nakashole highlighted that “Customers trust is essential, and NORED endeavours to provide its core mandate to its customers and accelerating the supply of electricity under a support-based process that is effective, hence our collaboration with MTC to achieve common goals.”

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